FY2027 BUDGET: PERFORMANCE MEASURES

§ 35-3-24.1. Program performance measurement.

(a) Beginning with the fiscal year ending June 30, 1997, the governor shall submit, as part of each budget submitted to the general assembly pursuant to § 35-3-7, performance objectives for each program in the budget for the ensuing fiscal year, estimated performance data for the fiscal year in which the budget is submitted, and actual performance data for the preceding two (2) completed fiscal years. Performance data shall include efforts at achieving equal opportunity hiring goals as defined in the department's annual affirmative action plan. The governor shall, in addition, recommend appropriate standards against which to measure program performance. Performance in prior years may be used as a standard where appropriate. These performance standards shall be stated in terms of results obtained.

(b) The governor may submit, in lieu of any part of the information required to be submitted pursuant to subsection (a), an explanation of why the information cannot, as a practical matter be submitted.

(c)(1) The office of management and budget shall be responsible for managing and collecting program performance measures on behalf of the governor. The office is authorized to conduct performance reviews and audits of agencies to determine progress towards achieving performance objectives for programs.

> **(2)** In order to collect performance measures from agencies, review performance and provide recommendations the office of budget and management is authorized to coordinate with the office of internal audit regarding the findings and recommendations that result from audits conducted by the office.

The performance measures contained in this publication were created and provided by the Office of Management and Budget. The Senate Fiscal Office made no changes to the contents.

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Performance Measures

Department of Administration

Central Management

Budget Accountability

DOA Central Management is committed to modeling best practices in budgeting. The figures below indicate whether DOA ran a budget deficit in a given year, and if so, by how much.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	$0	$0	$0	$0	$0
Actual	$0	$0	$0	--	--

Performance Measures

Department of Administration

Accounts and Control

Timeliness of Invoice Payments

Invoices are processed in the state's finance system by Accounts and Control's Centralized Accounts Payable division. Each invoice is paid based on the vendor's agreed upon terms, but the invoice must be approved by its corresponding agency before it can be paid. The figures below represent the percent of invoices paid within 30 days from the date it was entered into the system.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	99%	99%	99%	99%	99%
Actual	99.17%	99.15%	99.10%	--	--

Performance Measures

Department of Administration

Office of Management and Budget

OIA Performance Audits

The Office of Internal Audits and Program Integrity (OIAPI) conducts performance audits of state departments, agencies, and private entities to evaluate if state resources are being used efficiently and effectively. The figures below represent the number of performance audits conducted annually.

Frequency: Annual	*Reporting Period: State Fiscal Year*				
	2023	**2024**	**2025**	**2026**	**2027**
Target	5	6	6	9	9
Actual	5	6	13	--	--

Timeliness of Budget Office Reporting

The Budget Office has an assortment of work products with statutorily mandated public reporting requirements. The figures below represent the percent of Budget Office reports that were filed/submitted within the required statutory deadlines.

Frequency: Annual	*Reporting Period: State Fiscal Year*				
	2023	**2024**	**2025**	**2026**	**2027**
Target	100%	100%	100%	100%	100%
Actual	100%	86%	100%	--	--

Timeliness of Regulatory Review

Executive Order 15-07 requires regulatory agencies to submit all regulatory actions to the Office of Management and Budget (OMB) for review and approval in accordance with RIGL 42-35-3(a)(1). OMB has thirty (30) calendar days to review each submission, with a goal of averaging fewer than twenty (20) calendar days per action. The figures below represent the average number of days it took OMB to complete its reviews.

Frequency: Annual	*Reporting Period: State Fiscal Year*				
	2023	**2024**	**2025**	**2026**	**2027**
Target	20	20	20	18	18
Actual	8	10	10	--	--

Quarterly Performance Measure Reporting

In FY 2025, OMB achieved its goal of having all of applicable Executive Branch budget programs reporting performance measures in accordance with R.I. Gen. Laws § 35-3-24.1, an increase from 57 percent in FY 2022. With that baseline now established, this performance measure has shifted to focus on the percentage of applicable programs that submit performance measure results to OMB on a quarterly basis. This measure emphasizes consistent, year-round reporting and the routine use of performance data. The figures below represent the percent of applicable Executive Branch budget programs providing quarterly performance measure data to OMB. [Note: This performance measure was established in FY 2026; historical targets and actuals are not available.]

Frequency: Annual	*Reporting Period: State Fiscal Year*				
	2023	**2024**	**2025**	**2026**	**2027**
Target	--	--	--	95%	100%
Actual	--	--	86.79%	--	--

Performance Measures

Department of Administration

Purchasing

OSP Vendor Training

In February 2022, the all-digital solicitation module in Purchases' Ocean State Procures (OSP) software was launched. To maximize the number of qualified applicants able to participate in an open competition, the Division of Purchases has performed vendor outreach through live virtual training sessions as well as self-directed online trainings. The figures below represent the cumulative count of unique individuals (vendors) trained on OSP via live virtual training.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	200	350	400	1,000	1,500
Actual	247	1,126	3,382	--	--

Performance Measures

Department of Administration

Internal Service Programs

Digitalization of Processes

In an effort to modernize the delivery of core functions, the Division of Information Technology (DoIT) maintains a rolling inventory of business systems and processes that are eligible for digitalization (i.e., modernization of legacy platforms or implementation of new digital solutions that support a business process). In FY 2022, DoIT initially identified nearly 150 systems and processes as appropriate for digitalization; however, the number of eligible items is reassessed each year based on factors such as the term of existing contracts, the level of risk presented by the systems, and the availability of resources to execute modernization work.

The figures below represent, as of the end of each fiscal year, the cumulative percent of that year's eligible systems and processes that have been digitalized. Because the eligible inventory may change from year to year, the percent may not increase steadily over time. In addition, major consolidation initiatives (e.g., an enterprise resource planning project) can retire multiple legacy systems and replace them with a single solution, which may produce larger year-to-year changes than one-for-one digitalization efforts.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	25%	50%	75%	100%	10%
Actual	41%	49%	15%	--	--

Time to Hire

Recruitments are initiated by Executive Branch agencies to fill vacant or new positions. This performance metric represents the average number of calendar days from the date a recruitment is approved by the Office of Management and Budget to the date a candidate accepts an offer, as recorded in the State's HR recruitment system. Measuring from OMB approval is intended to isolate the timeliness of HR's recruitment process and related hiring steps, rather than delays associated with broader budgetary controls that may change over time. [Note: A new HR recruitment system went live in Q2 FY 2026. Baseline results will be established once sufficient data is available, which will inform targets.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	--	--	--
Actual	--	--	--	--	--

Performance Measures

Department of Administration

Legal Services

Legal Survey Response

Each year, DOA Legal surveys its clients within the agency on topics such as "quality of legal services," "timeliness to response," "soundness of legal advice," etc. Respondents are asked to rate each question using a numeric scale of 0-4, with a "4" representing "very satisfied." The figures below represent the overall average response received on the 0-4 scale.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	4.00	4.00	4.00	3.95	3.90
Actual	3.80	3.95	3.95	--	--

Performance Measures

Department of Administration

Library and Information Services

Professional Development for Library Staff

OLIS understands that a well-trained staff is necessary to provide the best information services to the public. The figures below represent the number of library staff participating in synchronous and asynchronous workshops and training opportunities.

Frequency: Annual   *Reporting Period: Federal Fiscal Year*

	2023	2024	2025	2026	2027
Target	1,388	1,096	1,107	3,100	3,400
Actual	1,085	1,617	2,729	--	--

Summer Reading Program

In order to help children maintain their reading skills over the summer months, OLIS offers a robust summer reading program. The figures below represent the number of children and teens participating in library-based summer reading programs statewide.

Frequency: Annual   *Reporting Period: Federal Fiscal Year*

	2023	2024	2025	2026	2027
Target	14,706	12,203	12,325	12,000	10,750
Actual	12,082	11,312	10,872	--	--

Talking Books Library Circulation

The Talking Books Library provides important services to blind and print-disabled Rhode Islanders. The figures below represent the number of physical audiobooks circulated and online audiobooks downloaded.

Frequency: Annual   *Reporting Period: Federal Fiscal Year*

	2023	2024	2025	2026	2027
Target	51,245	50,461	50,965	95,000	97,000
Actual	49,961	65,704	93,680	--	--

Performance Measures

Department of Administration

Planning

Board Member Training

Outreach and education are critical services that the Division of Statewide Planning provides to Rhode Island municipalities. The figures below represent the number of Planning, Zoning, & Historic District Commission members trained in the basics of sound land use decisions and associated planning issues.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	125	250	250	250	400
Actual	133	158	357	--	--

Water Supplier Outreach

Frequent contact, defined as three or more interactions per year, between planning staff and local water suppliers improves data provision, enhances information sharing, and ensures the timely submission of Water System Supply Management Plans. The figures below show the number of suppliers receiving frequent contact.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	10	13	15	17	25
Actual	10	13	17	--	--

Performance Measures

Department of Administration

Rhode Island Health Benefits Exchange (HealthSource RI)

Exchange-Eligible Uninsured Rhode Islanders

HealthSource RI (HSRI), Rhode Island's health benefits exchange, aims to make health insurance more accessible and affordable for Rhode Islanders and to reduce the number of uninsured residents. The figures below represent the percent of Rhode Islanders estimated to be uninsured, according to the Health Information Survey, conducted by the State of Rhode Island every other year.

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	--	3.7%	--	3.5%	--
Actual	--	2.2%	--	--	--

Federal Affordability Tax Credits

Beginning in January 2014, the Patient Protection and Affordable Care Act established premium support and cost-sharing subsidies for qualifying individuals and families to help offset the cost of health insurance. Qualifying Rhode Islanders without access to affordable employer-sponsored health insurance may purchase health insurance through HealthSource RI (HSRI) and receive a federal advance premium tax credit to offset the cost of the monthly premium. The figures below represent the annual total dollar amount Rhode Islanders receive from the federal advance premium tax credits to lower their monthly premium payments through HSRI during the calendar year.

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	$150,201,025	$188,361,579	$184,278,746	$159,950,135	$150,525,047
Actual	$128,603,255	$187,693,710	$221,935,312	--	--

Total Program Enrollment

The figures below represent the number of enrollees in the individual market and those in HealthSource RI for Employers. The target is higher in part due to the anticipated end in 2023 of the COVID-related policies that have delayed Medicaid terminations and slowed enrollment in the individual market. Actuals and targets are average monthly enrollment in the time period shown.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	41,032	48,244	46,997	40,026	37,815
Actual	37,451	45,839	51,552	--	--

Performance Measures

Department of Administration

The Division of Equity, Diversity, and Inclusion

State-Certified Businesses

DEDI conducts outreach and shares certification information with community-based organizations statewide to help eligible firms become state-certified businesses. State-certified businesses span 35 industry codes and commonly participate in state procurement through Master Purchase Agreements (MPAs), which are purchasing mechanisms designed for smaller procurements across a wide range of goods and services within a defined contract period. The figures below represent the cumulative number of active state-certified businesses. [Note: this performance measure was established in 2025 and historical targets are not available.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	--	--	--	1,844	1,936
Actual	--	785	1,756	--	--

Performance Measures

Department of Administration

Capital Asset Management and Maintenance

Expenditures Against Capital Budget

The Division of Capital Asset Management and Maintenance (DCAMM) oversees a portfolio of large-scale, multi-year construction projects for the State. The figures below represent the percent of Rhode Island Capital Plan Fund dollars expended across this project portfolio by state fiscal year. DCAMM's goal is to keep projects on schedule while remaining within budget.

Because projects generally require funding to be available before work can begin, it is often necessary for authorized funding to carry forward into future years. As a result, annual targets are not intended to reflect expenditure of the full portfolio authorization in any single year. Performance is assessed against the final enacted budget figures.

Frequency: Annual		*Reporting Period: State Fiscal Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	75%	75%	60%	60%	60%
Actual	38%	45%	41%	--	--

Performance Measures

Office of Energy Resources

Central Management

State EV Charging Stations

As part of the Lead by Example executive order, the Office of Energy Resources works to increase the number of electric vehicle (EV) charging stations on State properties. The figures below represent the number of Rhode Island State EV charging stations on State properties.

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	65	70	85	110	130
Actual	65	72	85	--	--

Renewable Electricity for State Operations

As part of the Lead by Example executive order, the Office of Energy Resources is pursuing procurement of 100% renewable electricity for State operations, subject to funding opportunities and constraints. The figures below represent the percent of the State facilities' electricity consumption comes from renewable sources.

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	100%	100%	100%	100%	100%
Actual	100%	100%	100%	--	--

Performance Measures

Department of Business Regulation

Central Management

Financial Services - Money Returned to Customers

The figures below represent the money returned to customers as the result of complaints filed to the Insurance, Banking, and Securities Regulation programs. [Note: Targets are not utilized in this metric as it is solely dependent on industry and public demand.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	--	--	--
Actual	$967,016	$664,652	$980,466	--	--

Performance Measures

Department of Business Regulation

Banking Regulation

Bank Examiner Utilization Rate

The figures below represent the utilization rate for bank examiners, calculated by dividing the hours billed to banks by the total hours examiners are available to work. This measure includes only examiner positions whose time is heavily weighted towards examinations with minimal administrative functions.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	50%	50%	50%	50%	50%
Actual	45%	42%	43%	--	--

Banking Licenses Issued

The figures below represent the number of banking licenses issued. [Note: Targets are not utilized in this metric as it is solely dependent on industry and public demand.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	--	--	--	--	--
Actual	967	1,059	1,357	--	--

Performance Measures

Department of Business Regulation

Securities Regulation

Securities Licenses Issued

The figures below represent the number of broker and investment advisor licenses issued. [Note: Targets are not utilized in this metric as it is solely dependent on industry and public demand.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	--	--	--
Actual	183,268	183,646	182,939	--	--

Performance Measures

Department of Business Regulation

Insurance Regulation

Insurance Examiner Utilization Rate

The figures below represent the utilization rate for insurance examiners, calculated by dividing the hours billed to licensed insurance companies by the total hours examiners are available to work. This measure includes only examiner positions whose time is heavily weighted towards examinations with minimal administrative functions.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	50%	50%	50%	50%	50%
Actual	71.25%	68.39%	72.00%	--	--

Insurance Licenses Issued

The figures below represent the number of insurance licenses issued. [Note: Targets are not utilized in this metric as it is solely dependent on industry and public demand.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	--	--	--
Actual	346,114	270,908	126,661	--	--

Performance Measures

Department of Business Regulation

Commercial Licensing and Gaming and Athletics Licensing

Licenses Issued Online

Online processing dramatically increases efficiency for both the customer and program staff. The figures below represent the percent of auto body, constable, liquor, mobile food establishment, mobile home park, real estate appraiser, real estate salespersons/brokers/short-term-rentals, and upholstery licenses issued online versus by paper.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	75%	75%	75%	75%	75%
Actual	83%	88%	85%	--	--

Performance Measures

Department of Business Regulation

Office of Health Insurance Commissioner

Small Group Market Average Premium Change

The figures below represent the average change in the small group market premiums measured by the Calibrated Plan Adjusted Index Rate (CPAIR), which represents the weighted average base rate across all small group market plan designs calibrated (or normalized) for rating factors. The average change is a weighted average that is weighted by enrollment.

Frequency: Annual		*Reporting Period: Calendar Year*		
	2023	**2024**	**2025**	**2026**	**2027**
Target	3.5%	3.5%	3.5%	3.5%	3.5%
Actual	3.9%	12.4%	17.6%	--	--

Individual Market Average Premium Change

The figures below represent the average change in the individual market premiums measured by the Calibrated Plan Adjusted Index Rate (CPAIR), which represents the weighted average base rate across all individual market plan designs calibrated (or normalized) for rating factors. The average change is a weighted average that is weighted by enrollment.

Frequency: Annual		*Reporting Period: Calendar Year*		
	2023	**2024**	**2025**	**2026**	**2027**
Target	3.5%	3.5%	3.5%	3.5%	3.5%
Actual	5.9%	7.8%	21.0%	--	--

Large Group Premium Base Rates

The figures below represent the average approved large group premium expected overall average premium trend.

Frequency: Annual		*Reporting Period: Calendar Year*		
	2023	**2024**	**2025**	**2026**	**2027**
Target	4%	4%	4%	4%	4%
Actual	8.5%	11.2%	19.3%	--	--

Insurer Surplus as a Percentage of Revenue (SAPOR)

Surplus as a Percent of Revenue (SAPOR) is the industry standard measure of health insurer financial stability. The Office of the Health Insurance Commissioner (OHIC) tracks SAPOR in support of its legislative mandate to monitor insurer solvency. The figures below represent the straight average (unweighted by membership) of insurer SAPOR. Because SAPOR targets vary by insurance company, the targets below are averages for companies operating in the Rhode Island market.

Frequency: Annual		*Reporting Period: State Fiscal Year*		
	2023	**2024**	**2025**	**2026**	**2027**
Target	20%	20%	20%	20%	20%
Actual	21%	20%	28%	--	--

Performance Measures

Department of Business Regulation

Division of Building, Design and Fire Professionals

Contractor Complaints

The figures below represent the rate at which the Contractors' Registration and Licensing Board processes homeowner complaints against contractors. This number is derived from the number of complaints received versus the number of complaints accepted or rejected.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	100%	100%	100%	100%	100%
Actual	100%	100%	100%	--	--

Building Code Commission - Permit Applications

The figures below represent the rate at which building, electrical, plumbing and mechanical permits are processed. This is derived from the number of applications received versus the number of permits accepted or rejected.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	100%	100%	100%	100%	100%
Actual	100%	100%	100%	--	--

Performance Measures

Rhode Island Cannabis Control Commission

Central Management

Medical Cannabis Patient Count

The figures below represent the number of actively registered medical cannabis patients. The CCC would like to maintain the current number of actively registered medical cannabis patients and is committed to keeping medical patients licensed, while responsibly expanding the adult-use market. [Note: This performance measure was established in FY 2026 and historical targets are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	--	7,000	7,000
Actual	11,618	7,866	7,128	--	--

Cannabis and Hemp Establishment Inspection Rate

The figures below represent the percent of licensed cannabis and hemp establishments that were inspected within the reporting timeframe. [Note: This performance measure was established in FY 2026 and historical targets and actuals are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	--	15%	15%
Actual	--	--	--	--	--

Cannabis and Hemp Licenses Issued

The figures below represent the number of adult-use cannabis, medical cannabis, and hemp licenses issued. [Note: This performance measure was established in FY 2026 and historical targets and actuals are not available. Given the timeline for adult-use license applications and uncertainty regarding federal and state rules on hemp, no future targets are currently available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	--	--	--
Actual	--	--	--	--	--

Commercial Cannabis Establishment Employee ID Cards

The figures below represent the number of commercial cannabis establishment identification cards issued to employees of cannabis establishments. [Note: This performance measure was established in FY 2026 and historical targets and actuals are not available. Targets are not utilized in this measure as it is dependent on industry and public demand.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	--	--	--
Actual	--	--	--	--	--

Social Equity Certification Count

The figures below represent the count of applicants who were approved for social equity status. [Note: This performance measure was established in FY 2026 and historical actuals are not available. Targets are not utilized in this measure as it is dependent on industry and public demand.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	--	--	--
Actual	--	--	--	--	--

Performance Measures

Executive Office of Commerce

Central Management

Tourist and Visitor Expenditures

Tourism remains a core component of Rhode Island's economy. Commerce is involved across a range of initiatives in supporting the tourism industry. One important way to measure the impact is the total traveler economy spending in the state. The figures below represent the number of dollars spent by tourists and visitors in Rhode Island beyond the 2021 baseline spending level. The baseline year of 2021, with a value of $6.8 billion, was selected as the baseline given the drastic impacts of the COVID-19 pandemic in 2020. [Note: 2025 actuals are not yet available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	$1,100,000,000	$1,480,000,000	$1,509,620,400	$1,524,716,604	$1,570,458,100
Actual	$1,451,000,000	$2,022,000,000	--	--	--

Performance Measures

Executive Office of Commerce

Commerce Programs

Small Business Loans (Count)

More than half of Rhode Island workers are employed by small businesses and more than 98 percent of all businesses in the state are small. Supporting small businesses is a priority for Commerce. Providing small businesses access to capital is crucial to their continued success and growth. Measuring the number of small businesses receiving loans is a critical metric for assessing several Commerce programs (SBDF, SSBCI, SBLF, and SBAP). The figures below represent the number of small businesses receiving new loans during that calendar year. [Note: 2025 data is as of 9/30/25.]

Frequency: Annual	*Reporting Period: Calendar Year*				
	2023	**2024**	**2025**	**2026**	**2027**
Target	75	100	100	100	90
Actual	100	91	80	--	--

Small Business Loans (Value)

More than half of Rhode Island workers are employed by small businesses and more than 98 percent of all businesses in the state are small. Supporting small businesses is a priority to Commerce. Providing small businesses access to capital is crucial to their continued success and growth. Measuring the amount of dollars given to small businesses as loans is a critical metric assessing several Commerce programs (SBDF, SSBCI, SBLF, and SBAP). The figures below represent the number of dollars loaned to small businesses during that calendar year. [Note: 2025 data is as of 9/30/25.]

Frequency: Annual	*Reporting Period: Calendar Year*				
	2023	**2024**	**2025**	**2026**	**2027**
Target	$15,000,000	$20,000,000	$20,000,000	$20,000,000	$19,000,000
Actual	$20,025,627	$14,699,254	$18,243,161	--	--

Broadband Performance

Commerce is actively working on assessing state broadband performance and developing a plan for broadband improvement. Annually measuring the percent of speed tests that measure as high-speed internet will assess Commerce's impact on broadband performance. The figures below represent the percent of internet speed tests taken that recorded a download speed above 100 mbps and an upload speed above 100 mbps. [Note: 2025 data is as of 9/30/25.]

Frequency: Annual	*Reporting Period: Calendar Year*				
	2023	**2024**	**2025**	**2026**	**2027**
Target	25%	30%	35%	40%	50%
Actual	25%	31%	36%	--	--

Renewable Energy Fund Recipients

The Renewable Energy Fund supports businesses by helping them reduce energy costs and helps the state meet its ambitious climate goals. The figures below represent the amount of dollars committed to businesses through the Renewable Energy Fund. This amount of dollars committed represents three Small Scale Grant rounds, three Commercial Scale Grant rounds, and two Clean Energy Internship rounds (Spring and Summer). [Note: 2025 data is as of 9/30/25.]

Frequency: Annual	*Reporting Period: Calendar Year*				
	2023	**2024**	**2025**	**2026**	**2027**
Target	$2,665,746	$3,000,000	$4,250,000	$4,500,000	$3,500,000
Actual	$4,923,385	$4,669,587	$4,008,599	--	--

Performance Measures

Executive Office of Housing

Central Management

Total Housing Construction

The Housing 2030 Plan established a goal of permitting 15,000 units of housing from January 1, 2026 through 2030, with specific goals for each municipality. The figures below represent the total number of units permitted by RI municipalities in each calendar year. [Note: This measure was established in 2025, and not all historical targets and actuals are available. CY 2025 actual data will be available after Q1 2026.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	--	--	--	2,500	2,750
Actual	--	2,655	--	--	--

Affordable Rental Housing Construction

The Housing 2030 Plan established a goal of permitting 2,250 units of affordable rental housing from January 1, 2026 through 2030, with specific goals for each municipality. Affordable rental units are defined as "low- and moderate-income housing" (LMIH) rentals affordable to households with income up to 80 percent of area median income. The figures below represent the total number of LMIH rentals permitted by municipalities in a calendar year. [Note: This measure was established in 2025, and not all historical targets and actuals are available. CY 2025 actual data will be available after Q1 2026.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	--	--	--	400	425
Actual	--	245	--	--	--

Performance Measures

Department of Labor and Training

Central Management

Timely Response to APRA Requests

Under RIGL, DLT has 10 business days to respond to Access to Public Records Act (APRA) requests starting the day after the receipt of the request and can request an additional 20 business days if necessary. The figures below represent the percent of APRA requests responded to within the time set by the legal requirements. [Note: This performance measure was established in FY 2024, and therefore a historical target is not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	95%	95%	100%	100%
Actual	100%	100%	100%	--	--

Performance Measures

Department of Labor and Training

Workforce Development Services

Dislocated Worker Employment Second Quarter After Program Exit

The figures below represent the percent of participants who are in unsubsidized employment during the second quarter after exit from the program. [Note: This measure is originally reported on the federal program year and is offset by a year to align with the state fiscal year (e.g., federal program year 2024 is reported as fiscal year 2025). Federal targets have not yet been set for FY 2027.]

Frequency: Annual — *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	83.0%	83.0%	86.0%	86.5%	--
Actual	88.0%	78.8%	85.9%	--	--

Dislocated Worker Employment Fourth Quarter After Program Exit

The figures below represent the percent of participants who are in unsubsidized employment during the fourth quarter after exit from the program. [Note: This measure is originally reported on the federal program year and is offset by a year to align with the state fiscal year (e.g., federal program year 2024 is reported as fiscal year 2025). Federal targets have not yet been set for FY 2027.]

Frequency: Annual — *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	83.5%	83.5%	84.5%	85.5%	--
Actual	88.2%	87.5%	88.7%	--	--

Performance Measures

Department of Labor and Training

Workforce Regulation and Safety

Timeliness of Labor Standards Case Closure

Labor Standards cases are considered closed when the wage claim is dismissed as not valid, settled, or referred to a hearing. The figures below represent the percent of cases closed in 90 days or less from the date of assignment to an examiner.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	45%	45%	50%	55%	55%
Actual	57%	58%	58%	--	--

Performance Measures

Department of Labor and Training

Income Support

UI Call Center Wait Times

The figures below represent the average amount of time in minutes a caller spends on hold before reaching an agent in the Unemployment Insurance (UI) call center.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	30	30	30	30	30
Actual	40	63	55	--	--

Timeliness of UI Adjudication Decisions

The figures below represent the percent of contested UI claims adjudicated within 21 days. The United States Department of Labor has set a target of 80 percent. [Note: 2025 data is as of 8/31/25.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	80%	80%	80%	80%	80%
Actual	64.1%	75.5%	53.9%	--	--

Timeliness of Unemployment Insurance Benefit Payments

The figures below represent the percent of initial UI claims for benefits paid within 14 days. The United States Department of Labor has set a target of 87 percent. [Note: 2025 data is as of 8/31/25.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	87%	87%	87%	87%	87%
Actual	88.6%	90.6%	87.4%	--	--

Performance Measures

Department of Labor and Training

Injured Workers Services

Injured Workers That Completed Training

The figures below represent the number of injured workers that completed treatment with increased functional gains compared to when first starting treatment. These increased functional gains make these injured workers more employable in the Rhode Island labor market. [Note: 2025 data is as of 9/30/25.]

Frequency: Annual *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	400	500	550	550	400
Actual	431	300	336	--	--

Injured Workers That Completed Treatment

The figures below represent the number of injured workers that completed treatment and were verified to have either returned to work with employer of injury or with a new employer. These include referrals to Vocational Rehabilitation. [Note: 2025 data is as of 9/30/25.]

Frequency: Annual *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	300	300	300	300	300
Actual	254	245	260	--	--

Performance Measures

Department of Labor and Training

Governor's Workforce Board

Real Jobs Rhode Island Job Placements

The figures below represent job placements through Real Jobs Partnerships. The program gives 90 days post-activity completion for participants to be placed and only counts job placements for participants in activities ending within each calendar year. [Note: Data is as of 10/1/25.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	4,500	3,000	500	1,260	1,260
Actual	2,639	2,337	754	--	--

Real Jobs Rhode Island Employer Engagement

The figures below represent the number of employers participating in Real Jobs Partnerships. An employer is considered to be participating if they have placed a Real Jobs Rhode Island jobseeker within the calendar year. [Note: 2023 actuals revised due to elimination of duplicates. Data is as of 10/1/25.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	1,000	1,200	200	400	400
Actual	1,434	1,329	558	--	--

Performance Measures

Department of Revenue

Director of Revenue

Timeliness of Invoice Payments

The Directors' Office is responsible for creating, managing, and paying invoices for all programs (excluding Lottery). The goal is to process requisitions, purchase orders, and payment according to all applicable rules and regulations, as stated per the Division of Purchasing and the Office of Accounts and Control, and continue communication with each division and vendors. The figures below represent the percent of invoices paid within 30 days of receipt date.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	100%	100%	100%	100%	100%
Actual	100%	100%	93%	--	--

Performance Measures

Department of Revenue

Office of Revenue Analysis

Revenue Assessment Report Timeliness

The figures below represent the number of days after last data received (typically, Housing Resources Commission transfer data) until the Office of Revenue Analysis (ORA) submits monthly revenue assessment report to the DOR Director for review.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	4	4	3	3	3
Actual	2	3	3	--	--

Cash Collection Report Timeliness

The figures below represent the number of days to produce the final report to the DOR Director for review. This report is used to analyze current year cash compared to prior year cash. The Office of Revenue Analysis (ORA) relies on collection data from the Division of Taxation and Accounts and Control. This measurement starts from the date ORA receives the complete necessary data from the Division of Taxation.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	7	7	7	5	5
Actual	9	3	9	--	--

Performance Measures

Department of Revenue

Lottery Division

Problem Gambling Treatment Sessions

The Problem Gambling Program, featuring a Helpline and promotion of treatment options, was established in RIGL § 42-61.2-14, as enacted in 2012. The previous iteration of this measure represented the percent of individuals surveyed in the Needs Assessment Study who were aware of the existence of the Problem Gambling Helpline and available treatment options at that time. Since that Needs Assessment was completed, the Problem Gambling Program has expanded significantly and now includes (in addition to the Helpline number) a direct link to the Problem Gambling Services of Rhode Island Treatment Program, which was specifically established as part of the expansion of the Problem Gambling Program. The figures below represent the number of treatment sessions provided each year.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	3,100	3,300	4,000	4,500	5,000
Actual	3,141	4,476	4,930	--	--

Performance Measures

Department of Revenue

Municipal Finance

Municipal Finance Web Visitors

The Division of Municipal Finance has found that the most effective medium of exchange with the division's stakeholders is the division's website. The metric is directly corelated with the division's mission and the multiple mandates of the division's enabling legislation under RIGL § 42-142-4 to provide assistance and guidance to municipalities; encourage the exchange of information between the division and other governmental entities; by making available, through the use of web-based applications any data the division deems appropriate; encourage compliance with state laws, and give guidance to public decision makers. In addition to the division's mandates, the website's utilization is the most effective metric in determining if the division is being successful based on its mission statement. The higher the number of users the more successful the division is at accomplishing its mandates and mission. If a need is identified that fits within the division's mandates, then the website is expanded to satisfy the need. The figures below represent the average number of monthly visitors to the municipal finance website.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	2,000	2,050	2,060	2,120	2,200
Actual	2,183	2,357	2,252	--	--

Performance Measures

Department of Revenue

Taxation

Collection Payments / Collections

The figures below represent the amount of money collected by Taxation once the debt is established. This includes revenues collected both from initial bill payments and other collection activities. These are both payments and transfers, which are subject to offsets and various enforcement tools and techniques. [Note: Tax Year 2023 deadline extensions reduced FY 2024 expected payments and increased FY 2025 expected payments; targets were adjusted accordingly.]

Frequency: Annual *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	$68,346,553	$68,474,114	$75,781,499	$75,389,547	$76,515,233
Actual	$68,992,115	$70,718,426	$92,666,476	--	--

Online Tax Filing

The Division of Taxation strives to collect taxes required in the most efficient and cost effective manner, including by increasing electronic filing options. A recently completed multi-year project advances efforts to create a modern e-file program by integrating three corporate taxes into a single, electronically fileable submission. The figures below represent the percent of tax returns that are filed online with the Division of Taxation versus traditional means of filing by paper. [Note: This measure includes personal income tax returns for both residents and non-residents.]

Frequency: Annual *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	92.0%	92.5%	92.8%	93.0%	93.4%
Actual	91.8%	92.4%	93.3%	--	--

Performance Measures

Department of Revenue

Registry of Motor Vehicles

Online DMV Services

The Rhode Island Division of Motor Vehicles is striving to make more services available online, and to encourage customers to utilize those services rather than making a reservation. The target figures below represent the percent of eligible transactions that will be able to be conducted online. The figures below represent the percent of eligible transactions that can be done online.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	55%	60%	60%	60%	60%
Actual	50%	50%	51%	--	--

In-Person DMV Service Availability

The Rhode Island Division of Motor Vehicles is continually seeking to improve customer experience. In 2020 the DMV moved to a reservation only system for in-person transactions. The figures below represent the number of business days to available reservations.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	2	1	1	1	1
Actual	1	1	1	--	--

DMV Wait Times

The figures below represent the wait time (in minutes) for registration and license transactions at the DMV's Cranston headquarters.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	30	30	30	30	30
Actual	13.0	22.0	28.5	--	--

Performance Measures

Department of Revenue

Division of Collections

Delinquent Debt Collected

The Central Collections Unit (CCU) began collection activities on July 1, 2018, pursuant to RIGL § 42-142-8. The CCU has executed 20 memorandums of understanding (MOUs) with agencies and sub-units of agencies, increasing the number of matters referred for collection. The total amount of revenue collected from delinquent debtors has increased each fiscal year of its existence, with the CCU staff continuing to search for additional streams of revenue. The figures below represent the total amount of delinquent debt collected per fiscal year.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	$2,100,000	$3,100,000	$3,200,000	$3,300,000	$4,100,000
Actual	$2,714,171	$2,853,935	$3,506,597	--	--

Performance Measures

Board of Elections

Central Management

Poll Worker Trainings

The mission of the Board of Elections is to protect the integrity of the electoral process and to effectively administer the provisions of election laws. Pursuant to this goal, the Board prepares training materials and conducts trainings for poll workers and election officials. The number of trainings required depends on the number of local and state elections held. The figures below represent the number of in-person poll worker training classes conducted in the state in the given year. [Note: This performance measure was established in FY 2025, and therefore some historical targets and actuals are not available. No targets available in years when statewide elections are not held.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	--	--	--	34	3
Actual	--	34	1	--	--

Campaign Finance Reporting Timeliness

The Board of Elections oversees and monitors the campaign finance activities of candidates, political action committees, and state vendors. The figures below represent the percent of campaign finance reports completed and filed on time as required by state law. [Note: This performance measure was established in FY 2025, and therefore some historical targets and actuals are not available.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	--	--	100%	100%	100%
Actual	--	92%	92%	--	--

Postsecondary Outreach (Count)

The Board of Elections oversees voter registration and public education activities related to elections. This includes hosting voter registration drives and educational activities at each institution of higher education (junior college or above) in Rhode Island. The figures below represent the number of postsecondary institutions in Rhode Island visited in the given year. [Note: This performance measure was established in FY 2025, and therefore some historical targets and actuals are not available.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	--	--	12	12	14
Actual	--	1	13	--	--

Eligible Voters

The Board of Elections oversees voter registration and public education activities related to elections. This includes conducting registration drives and other education activities to encourage Rhode Islanders participate in elections. The figures below represent the number of eligible voters in the state. [Note: This performance measure was established in FY 2025, and therefore some historical targets and actuals are not available.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	--	--	789,059	790,559	791,059
Actual	--	787,559	784,207	--	--

Performance Measures

Rhode Island Ethics Commission

RI Ethics Commission

Online Filing of Financial Disclosure

The Ethics Commission is Constitutionally mandated to adopt provisions relating to financial disclosure of public officials. Approximately 4,000 elected and appointed public officials, candidates for elective office, and some public employees file annual financial statements with the Ethics Commission. Such statements are available for public inspection. In 2012, the Commission implemented an online financial disclosure filing system, which benefits both the filer and the Commission through cost savings, ease of filing, and greater efficiency. Filers may choose either to file online or to continue filing a hard copy form. The figures below represent the percent of financial disclosures submitted online. [Note: CY 2025 data is as of August 2025]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	91%	91%	91%	91%	91%
Actual	90.1%	91.2%	91.9%	--	--

Timeliness of Response to Access to Public Records Act Requests

The Ethics Commission is the repository for various public documents filed by, and concerning, public officials and employees. Such documents include yearly financial statements, conflict of interest statements ("recusal forms"), advisory opinions and request letters and complaint materials. Public access to these documents is crucial to fostering and maintaining openness and accountability in public service. RI's Access to Public Records Act (APRA) requires that public documents be made available within 10 business days of a request, unless an extension is necessary. Because of the importance of honoring these requests in a timely fashion, the Ethics Commission has committed to completing the majority of requests within a single business day. Records are made available electronically in most cases to avoid any cost to the person making the request. The figures below represent the percent of APRA requests completed within one business day.

Frequency: Annual		*Reporting Period: State Fiscal Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	95%	95%	95%	95%	95%
Actual	98.0%	94.1%	94.1%	--	--

Ethics Education Training Attendance

The Ethics Commission is statutorily authorized to educate public officials, employees and citizens about the State Code of Ethics. This education occurs through the Commission's website and educational publications, as well as via a public contact system whereby one member of the Commission staff is always on call to speak with members of the public having questions or concerns. The primary method of education is seminars, trainings and workshops provided to public officials, employees and members of the public. Sessions vary in duration and content depending upon the needs and goals of the agency or group receiving training. The figures below represent the number of ethics education training attendees in-person and online.

Frequency: Annual		*Reporting Period: State Fiscal Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	1,800	1,800	1,900	1,900	1,900
Actual	2,075	2,260	2,963	--	--

Performance Measures

Rhode Island Commission for Human Rights

Central Management

Outreach Activities (In-person, Virtual or Press)

The figures below represent the number of in-person, virtual and press outreach activities conducted by agency staff in compliance with the statutory mandate of RIGL § 28-5-14. A higher number indicates greater compliance with the statute.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	53	52	52	52	52
Actual	46	52	51	--	--

Cases Processed

The figures below represent the number of cases achieving a final disposition (e.g., settlement, No Probable Cause ruling, administrative closure, Decision & Order), as well as cases in which a ruling of Probable Cause has been rendered. Although Probable Cause rulings do not constitute closures, they are recorded in order to present an accurate record of casework completed by staff and Commissioners. A higher number indicates greater case production.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	359	327	327	360	360
Actual	297	383	366	--	--

Average Case Age at Closure

The figures below represent the average age, in days, of a case at final disposition. A lower number reflects the more expeditious processing of cases.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	365	365	365	365	365
Actual	332	345	438	--	--

Website Visits

The figures below represent the number of unique visits to the agency website by members of the public. [Note: This performance measure was established in FY 2024 and historical targets are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	7,200	7,200	8,000	8,000
Actual	7,365	13,608	8,052	--	--

Outreach Activities (Social media postings)

The figures below represent the number of social media posting outreach activities conducted by agency staff in compliance with the statutory mandate of RIGL § 28-5-14. A higher number indicates greater compliance with the statute. [Note: This performance measure was established in FY 2025 and historical targets and actuals are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	--	100	100
Actual	--	--	119	--	--

Performance Measures

Public Utilities Commission

Central Management

Timeliness of Consumer Billing Complaint Investigations

The Division of Public Utilities and Carriers (DPUC) investigates complaints related to motor carriers and public utilities, including electric, gas, and water services. Non-payment-related billing complaints often stem from clerical errors, customer misunderstandings, or faulty utility meters. The figures below represent the percent of non-payment-related billing complaint investigations completed within 45 business days. [Note: For FY 2023, completion times are reported within a 60-business-day standard. Beginning in FY 2024, DPUC adjusted the target timeframe to 45 business days or less.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	95%	95%	95%	95%	95%
Actual	100.0%	95.5%	80.0%	--	--

Timeliness of Informal Consumer Payment Plan Process

Customers enroll in a payment plan in accordance with the Commission's rules and regulations to avoid utility service termination or to have their service restored. The figures below represent the percent of informal consumer payment agreements processed within 45 days of an inquiry. [Note: For FY 2023, completion times are reported within a 60-business-day standard. Beginning in FY 2024, DPUC adjusted the target timeframe to 45 business days or less.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	95%	95%	95%	95%	95%
Actual	100.0%	80.9%	85.0%	--	--

Timeliness of Consumer Service Complaint Investigations

Examples of service complaints include reports of poor customer service, downed wires, service fluctuations, gas leaks and explosions, and injuries to utility worker or person(s) attributable to utility services. The Consumer section takes these complaints and relays them to the appropriate utility. The figures below represent the percent of the complaints that are addressed and reached customer satisfaction within 45 days. [Note: For FY 2023, completion times are reported within a 60-business-day standard. Beginning in FY 2024, DPUC adjusted the target timeframe to 45 business days or less.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	95%	95%	95%	95%	95%
Actual	100.0%	80.5%	80.0%	--	--

Performance Measures

Executive Office of Health and Human Services

Central Management

Long-Term Services and Support Spending

Home and Community-Based Services (HCBS) are a preferred alternative to institutional long-term care. HCBS Programs are designed around the intensity of a patient's need, which provides cost savings and improves patient experience. The figures below represent the percent of long-term care spending on HCBSs.

Frequency: Annual *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	50%	50%	50%	50%	50%
Actual	48.60%	52.90%	49.95%	--	--

Overdoses

Overdoses are a leading cause of accidental death in Rhode Island. Overdose rates are important to track as they inform prevention and response efforts. The figures below are a count of confirmed overdoses in the state that were reversed or resulted in death. FY 2025 data is preliminary, final data will be available after April 2026.

Frequency: Annual *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	1,075	914	876	838	800
Actual	1,069	796	527	--	--

Home and Community-Based Services (HCBS) Employee Retention Rate

The figures below represent the percent of employees who worked at the same Home and Community-Based Services (HCBS) organization during the reporting quarter in the current year as the same reporting quarter the previous year. The denominator is the total number of employees who had a wage record with the Department of Labor and Training for the specific quarter in the prior year for a given participating HCBS organization. The numerator is the total number of employees from the denominator who had a wage record for the specific quarter with the same organization in the current year. [Note: This measure was established in FY 2025 and historical targets are not available.]

Frequency: Annual *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	70%	70%	71%
Actual	68.5%	70.0%	67.6%	--	--

Performance Measures

Executive Office of Health and Human Services

Medical Assistance (Including Medicaid)

Timeliness of Early Intervention Evaluation

Timely assessment of preschool children is critical for ensuring the most effective services are in place when they are needed. This measure, the Individuals with Disabilities Education Act (IDEA) indicator 7 requires that children have an Individualized Family Service Plan in place within 45 calendar days of referral to Early Intervention. The figures below represent the percent of children that have had the following required activities completed within 45 calendar days of referral to Early Intervention; a family assessment, a child evaluation that identifies developmental delays, strengths and needs, and informs eligibility decisions, a routines-based assessment to identify child/family goals, activities and interventions, and an Individualized Family Service Plan that outlines outcomes, services, and supports the family will receive while enrolled in Early Intervention. A significant and steady increase in this indicator is expected over the next few years as providers continue to increase staffing capacity and stabilize their programs.

Frequency: Annual		*Reporting Period: State Fiscal Year*		
	2023	**2024**	**2025**	**2026**	**2027**
Target	100%	100%	100%	100%	100%
Actual	33.9%	61.0%	85.5%	--	--

Access to quality care for Children in Early Intervention

The figures below represent the percentage of children enrolled in Early Intervention (EI) who completed their program Individualized Family Service Plan (IFSP) or turned 3 years old. [Note: This measure was established in FY 2025 and historical targets are not available.]

Frequency: Annual		*Reporting Period: State Fiscal Year*		
	2023	**2024**	**2025**	**2026**	**2027**
Target	--	--	80%	80%	80%
Actual	82.9%	79.0%	76.9%	--	--

Passive Medicaid Renewals

The figures below represent the percent of renewals automatically renewed without requiring the individual to submit additional information or forms. [Note: This measure was established in FY 2025 and historical targets are not available.]

Frequency: Annual		*Reporting Period: State Fiscal Year*		
	2023	**2024**	**2025**	**2026**	**2027**
Target	--	--	65%	65%	65%
Actual	72.2%	57.7%	73.2%	--	--

Performance Measures

Department of Children, Youth, and Families

Central Management

Kinship and Foster Home Placement

The figures below represent the percent of children in DCYF care placed in foster family homes out of all out-of-home children placed. The data represents the annual average of 12 points in time as of the 1st of the month. [Note: Historical actual data has been updated to align with DCYF's current calculation methodology.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	80%	80%	80%	75%	75%
Actual	72%	70%	69%	--	--

Performance Measures

Department of Children, Youth, and Families

Children's Behavioral Health Services

Foster Care Re-Entries

DCYF seeks to reduce the number of re-entries into the foster care system after a child receives a permanent home placement. The figures below represent the percent of children who re-entered foster care within 12 months of discharge (foster care federal definition). [Note: Historical actuals subject to adjustment. Data Source: RPT460D. FY 2025 actual is not available due to 12-month follow-up period.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	5%	5%	5%	5%	5%
Actual	5.4%	6.6%	--	--	--

Performance Measures

Department of Children, Youth, and Families

Youth Development Services

Training School Recidivism

DCYF administers the Rhode Island Training School, which provides rehabilitation services aimed at helping delinquent youth lead safe, productive, and healthy lives. The figures below represent the 3-Year Recidivism Rate, including Department of Corrections ACI data, provided. [Note: Annual Recidivism Report, each year is a 3-year period of recidivism. 2022 is for FY 2018 - FY 2021. 2023 is for FY 2019 - FY 2022. 2024 data is for FY 2020 - FY 2023. Historical actuals subject to adjustment. FY 2025 actual is not available due to 12-month follow-up period.]

Frequency: Annual　　　　　　　　　　　　　　*Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	22%	20%	28%	28%	28%
Actual	32%	33%	--	--	--

Performance Measures

Department of Children, Youth, and Families

Child Welfare

Social Worker Caseload

The figures below represent the average number of open cases per Family Services Unit social worker with 10 or more cases. [Note: Data from RPT 164_FSU. Point in time on 1st of each month.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	14	14	13	13	12
Actual	13	13	11	--	--

Performance Measures

Department of Health

Central Management

Overdose Fatalities

Over the past 20 years, overdose deaths have been a significant health concern. To address this epidemic, RIDOH, in collaboration with the Governor's Overdose Task Force and other state and community partners, have implemented a comprehensive portfolio of interventions to prevent drug-related harms in Rhode Island. Adequate access to naloxone, education in proper harm reduction practices, and removing barriers to the utilization of emergency medical services ensure that fewer overdoses result in a fatality. Through adequate promotion of prevention strategies, DOH's goal is to reduce the number of accidental fatal drug overdoses that occur in Rhode Island. The figures below represent the number of fatal overdoses in the calendar year. [Note: CY 2025 data are preliminary and subject to adjustment.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	417	401	384	367	350
Actual	404	329	192	--	--

Performance Measures

Department of Health

State Medical Examiner

Postmortem Turnaround Time

The Office of State Medical Examiners (OSME) strives to complete the postmortem examination (autopsy or inspection) in as timely a manner as possible after a decedent's body is received at the state morgue. Timely completion of examination allows for decedents to be released to funeral homes expediently. The figures below represent the percent of examinations conducted within two working days of decedent being received. [Note: This performance measure was established in FY 2025, not all targets and actuals are available.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	--	80%	85%	90%	92%
Actual	--	--	88%	--	--

Performance Measures

Department of Health

Community Health and Equity

Naloxone Kits Distributed in High Burden Communities

Naloxone is a life-saving drug which can prevent deaths from overdose. It is a critical harm reduction tool to reduce overdose deaths and to engage people who use drugs. The availability of naloxone through community-based harm reduction programs enhances client engagement and referrals for addiction treatment. The figures below represent the number of naloxone kits distributed by community-based agencies, such as local harm reduction organizations and recovery centers, and through first responder leave behind programs. [Note: CY 2025 data are preliminary and subject to adjustment.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	50,000	50,000	50,000	50,000	50,000
Actual	50,127	43,712	40,904	--	--

Compliance with CLAS Standards

According to the Office of Minority Health at the US Department of Health and Human Services, the National CLAS (culturally and linguistically appropriate services) Standards offer a blueprint for providing services that are respectful of and responsive to individual cultural health beliefs and practices, preferred languages, health literacy levels, and communication needs.

As such, the Health Equity Institute (HEI) provides training and technical assistance to partners inside and outside of state government, as well to medical and healthcare providers, to support increased awareness of, and compliance with, CLAS Standards. This includes regularly scheduled didactic training and one-on-one technical assistance sessions led by HEI experts. Training and technical assistance participants are surveyed after receiving training or technical assistance to determine if they have made, or intend to make changes within the next 60 days, to policies and/or practices to support CLAS compliance in their organizations. The figures below represent the percent of survey respondents that have made, or intend to make, changes within 60 days.

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	50%	50%	65%	70%	70%
Actual	80%	90%	92%	--	--

Performance Measures

Department of Health

Environmental Health

Blood Lead Screening at 18 Months

The earlier children with elevated blood lead levels are identified, the earlier lead exposures can be identified and eliminated. The figures below represent the proportion of Rhode Island children who have received at least one blood lead screening by 18 months. [Note: CY 2025 data are preliminary and subject to adjustment.]

Frequency: Annual		*Reporting Period: Calendar Year*		
	2023	**2024**	**2025**	**2026**	**2027**
Target	74%	75%	76%	76%	72%
Actual	71%	70%	68%	--	--

Proportion of the Population Served by Public Water Systems in Full Compliance

The almost 500 public water systems in Rhode Island need to comply with a number of requirements in the Safe Drinking Water Act and Rhode Island statutes and regulations. These public water systems serve an average daily population between 25 and over 300,000 individuals. The figures below represent the percent of the population served by drinking water supplies that have not received any violations over the year, based on a 5-year moving average. Violations can be health-based such as exceedances of the nitrate maximum contaminant level, monitoring such as failure to sample for coliform bacteria, reporting such as failure to report sample results, public notice such as failure to inform the public of a violation, or treatment techniques such as failure to correct a significant deficiency. [Note: CY 2025 data are preliminary and subject to adjustment.]

Frequency: Annual		*Reporting Period: Calendar Year*		
	2023	**2024**	**2025**	**2026**	**2027**
Target	85%	85%	85%	85%	85%
Actual	54%	66%	68%	--	--

Food Establishment Reinspections Conducted

Critical food establishment inspection violations are those linked to foodborne illness. They are designated as Priority or Priority Foundation on the inspection form and include items like food handlers not washing hands, temperature abuse of foods requiring refrigeration or hot holding, cross contamination, and employees working while ill. When critical violations are found, the inspection is coded unsatisfactory. If the follow up inspection has critical violations, it is marked continuing unsatisfactory. Depending on the specific hazards, the goal is to follow up on these inspections as soon as reasonable within 10 working days. The figures below represent the percent of food establishments that were reinspected within 10 business days. [Note: CY 2025 data are preliminary and subject to adjustment.]

Frequency: Annual		*Reporting Period: Calendar Year*		
	2023	**2024**	**2025**	**2026**	**2027**
Target	80%	80%	80%	80%	80%
Actual	60%	85%	87%	--	--

Performance Measures

Department of Health

Health Laboratories

Forensic Toxicology Reporting

Specimens from the Office of the Medical Examiner (OSME) are submitted to the Forensic Toxicology Laboratory for lab analysis as part of the death investigation. These analyses serve a critical function in determining cause of death including identification of fatal overdoses. The figures below represent the percent of cases analyzed by the lab and results reported back to the OSME within 60 days of specimen receipt by the RI State Health Laboratories. [Note: This measure was established in FY 2026. Historic targets and actuals are not available. CY 2025 data only includes reporting from January 1, 2025-September 30, 2025 due to laboratory relocation in Q4 2025.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	--	--	80%	80%	80%
Actual	--	--	50%	--	--

Performance Measures

Department of Health

Policy, Information and Communications

Vital Records -Average Customer Wait Time

The State Office of Vital Records aims to improve the customer experience by implementing a public facing customer service center. The figures below represent the average number of minutes customers wait before being served. [Note: This performance measure was established in FY 2025. Historical targets and actuals are not available. Data collection began effective February 10, 2025.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	--	25	25	25	25
Actual	--	--	30	--	--

Performance Measures

Department of Health

53

Healthcare Quality and Safety

Social Work License Issuance

RI has insufficient behavioral health workforce capacity, which includes a shortage of licensed social workers. To help address this issue, RIDOH has selected, as a key performance measure, the licensing of social workers as quickly as possible to ensure their rapid entry into the workforce. Timely license processing helps ensure that Clinical Social Workers (CSW) and Independent Clinical Social Workers (ICSW) are being licensed in a timely manner. Meeting that timeframe increases patient access to important mental health services. The figures below represent the proportion of CSW and ICSW licenses issued within three business days of receipt of the completed application, including the applicant's supporting educational and post-graduate clinical hours documentation.

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	100%	100%	100%	100%	100%
Actual	100%	100%	100%	--	--

Performance Measures

Department of Health

Emergency Preparedness and Infectious Disease

Newly Diagnosed HIV Cases

Reductions in new HIV diagnoses may point to decreases in disease transmission as a result of increased condom use and PrEP, as well as greater engagement in care, which are pillars of the HIV Prevention Program. New diagnoses also indicate success in finding previously undiagnosed cases and ensuring that individuals are aware of their status. The figures below represent the number of new cases of HIV diagnosed in Rhode Island on an annual basis. [Note: Calendar year 2025 data are preliminary and may change as new case investigations are completed.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	36	65	65	67	63
Actual	70	94	43	--	--

Performance Measures

Behavioral Healthcare, Developmental Disabilities and Hospitals

Central Management

Reportable Incidents

RIGL § 40.1-27-2 and BHDDH Licensing Rules and Regulations state: "Any person who has knowledge of or reasonable cause to believe that a person has been a victim of abuse, neglect, mistreatment, a human rights violation, or a serious incident shall make a report, within 24 hours or before the end of the next business day, to the Office of Quality Assurance." The figures below represent the percent of reportable events, including unexplained deaths, of Home and Community Based Services (HCBS) participants that are reported based on state policy.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	86%	86%	95%	100%	100%
Actual	93.0%	82.0%	90.2%	--	--

Forensic Outpatient Clinic Population

The Forensic Division Outpatient Clinic provides enhanced behavioral supports and assistance in navigating legal issues to clients deemed Incompetent to Stand Trial (IST). The Clinic allows for an increase in clients accessing Behavioral Health services in the community, thereby reducing length of hospital stay and length of time incarcerated. The figures below represent the average number of clients served per month in the Forensic Outpatient Clinic. [Note: This performance measure was established in FY 2025 and historical targets are not available.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	--	54	55	56	65
Actual	53	52	58	--	--

Performance Measures

Behavioral Healthcare, Developmental Disabilities and Hospitals

Services for the Developmentally Disabled

Integrated Employment

The Division of Developmental Disabilities is committed to supporting people to access employment services and achieve and maintain employment. The figures below represent the number of individuals served by the Division of Developmental Disabilities who secured new jobs each year. [Note: This measure was established in FY 2025 and historical targets and data are not available. CY 2025 actual data is only two quarters of information. Full year data will be updated later in 2026]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	--	125	175	200	200
Actual	--	177	93	--	--

Out of State Placements

The Division of Developmental Disabilities is committed to creating high end capacity in the RI residential system to eliminate or significantly reduce reliance on out of state placements for individuals with developmental disabilities. The figures below represent the number of state placements needed in residential programming in order for out of state placements to return to RI. [Note: This measure was established in FY 2025 and historical targets and actuals are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	4	5	4	2
Actual	--	4	5	--	--

Direct Care Staffing - RICLAS

BHDDH is committed to stabilizing the workforce by filling a minimum of 15 vacant Community Living Aid and management positions in RI Community Living and Support (RICLAS). The figures below represent the number of positions filled during the fiscal year. [Note: This measure was established in FY 2025 and historical targets and data are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	10	15	15	15
Actual	--	27	26	--	--

Out of State Placement Census

The figures below represent the total number of individuals with intellectual/developmental disabilities receiving residential services out of state. [Note: This measure was established in FY 2025, targets are under development, and historical and actuals are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	--	--	--
Actual	--	13	14	--	--

Performance Measures

Behavioral Healthcare, Developmental Disabilities and Hospitals

Behavioral Healthcare Services

Emergency Department Diversion

The figures below represent the number of emergency department visits among individuals in mental health treatment programs for serious and persistent mental illness. [Note: Due to a six-month lag in claims reporting, data from the previous fiscal year is not available by the time of budget book publication. Therefore, CY 2023 data is reported as the 2025 actual, CY 2022 data as the 2023 actual, etc. Certified Community Behavioral Health Clinics (CCBHC)'s started during the final quarter of CY 2024 and the measure changed to include the CCBHC high acuity population during that period.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	8,775	8,700	9,500	9,000	9,500
Actual	9,721	9,744	10,095	--	--

Hospital Readmission

The figures below represent the number of psychiatric inpatient readmissions within 30 days among individuals in mental health treatment programs for serious and persistent mental illness. [Note: Due to a six-month lag in claims reporting, data from the previous fiscal year is not available by the time of budget book publication. Therefore, CY 2023 data is reported as the 2024 actual, CY 2022 data as the 2023 actual, etc. Certified Community Behavioral Health Clinic (CCBHC)'s started during the final quarter of CY 2024 and the measure changed to include the CCBHC high acuity population during that period.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	240	235	295	270	350
Actual	299	294	390	--	--

Performance Measures

Behavioral Healthcare, Developmental Disabilities and Hospitals

Hospital & Community Rehabilitation Services

Direct Patient Care Staffing - Hospital & Community Rehab Services

Hospital and community rehabilitation programs provide 24-hour, 7-day a week care. BHDDH employees may work additional hours over and above their regular schedules to cover staff absences and vacancies and in instances when clients' safety requires clinical and/or one to one staffing. The figures below represent the number of overtime hours worked across all direct care employees. [Note: Prior year data was reported incorrectly and has since been corrected and was used to generate new targets.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	158,600	104,217	93,796	102,870	119,000
Actual	115,797	127,025	132,390	--	--

Medical Growth Census

The hospital aims to operate at optimal capacity (defined as 80% occupancy) and demonstrate growth in the appropriate medical census. This measure represents the patient census over the number of licensed medical beds.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	71%	73%	75%	80%	70%
Actual	73.0%	71.0%	68.4%	--	--

Ventilator Assisted Pneumonia

Ventilator Associated Pneumonia is when a person is diagnosed with pneumonia while on a ventilator or the day before coming off the ventilator and was on a ventilator for more than 2 consecutive calendar days. This is a National Quality Metric. The figures below represent the number of observed infections as a percentage of ventilator dependent persons. [Note: This performance measure was established in FY 2025 and historical targets and actuals are not available.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	--	1.0%	1.0%	1.0%	0.8%
Actual	0%	0%	0%	--	--

Performance Measures

Behavioral Healthcare, Developmental Disabilities and Hospitals

Rhode Island State Psychiatric Hospital

Direct Patient Care Staffing - Psychiatric Hospital

The State Psychiatric Hospital provides 24-hour, 7-day a week care. BHDDH employees may work additional hours over and above their regular schedules to cover staff absences and vacancies and in instances when clients' safety requires clinical and/or one to one staffing. The figures below represent the number of overtime hours worked across all direct care employees. [Note: This performance measure was established in FY 2023 and historical targets are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	20,483	50,000	58,244
Actual	18,966	53,419	61,309	--	--

RISPH Ninety Day Readmission Rate

Patient readmissions to the RISPH within 90 days of discharge may indicate that patients were not discharge ready, while readmissions after a period of greater than 90-days may be more indicative of system issues outside of the hospital's purview. This measure captures the percentage of patients who require rehospitalization shortly after release, serving as a key indicator of care quality, discharge planning effectiveness, and continuity of care in the community. [Note: This performance measure was established in FY 2026 and historical targets are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	--	--	3%
Actual	4.6%	3.6%	2.9%	--	--

Annual Patients Served

Annual Patient Served measures how many unique individuals receive care at RISPH during the fiscal year, serving as a key fiscal KPI by demonstrating access and capacity utilization. A higher patient count within existing resources reduces the cost per patient, improves efficiency of service delivery, and strengthens RISPH's ability to maximize the value of its inpatient capacity. [Note: This performance measure was established in FY 2026 and historical targets are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	--	--	116
Actual	112	107	106	--	--

Performance Measures

Department of Human Services

Central Management

Percent of Staff Attending Learning Management System Courses

The Learning Management System (LMS) integration creates a view into the LMS platform from the RIBridges that allows workers to see which trainings they need to be complete. The LMS is a software application that enables agencies to deliver virtual training courses directly to the learner. DHS offers a core set of trainings to build staff competencies and skills throughout the year. The figures below represent the percent of DHS employees that completed their registered LMS courses. These courses have an expiration date and this measure is capturing the participation rate. [Note: This performance measure was established in FY 2023, and as a result the FY 2023 target is not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	60%	65%	70%	54%
Actual	54.00%	60.00%	71.49%	--	--

Number of Courses Available to Staff within the LMS

DHS intends to utilize the LMS more by increasing the number of self-directed courses and encourage staff to visit it as a place to sharpen their knowledge, skills and abilities through short, self-learning courses. The figures below represent the number of courses available to staff within the LMS. [Note: This performance measure was established in FY 2023, and as a result the FY 2023 target is not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	40	85	105	100
Actual	34	62	66	--	--

Performance Measures

Department of Human Services

Child Support Enforcement

Child Support Distributions

The Office of Child Support Services collects money and distributes portions of support for assistance reimbursement and medical support to the custodial parent. The figures below represent the total child support collected to benefit families.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	$67,000,000	$70,000,000	$72,000,000	$72,000,000	$76,000,000
Actual	$71,218,713	$74,055,664	$76,012,662	--	--

Performance Measures

Department of Human Services

Individual and Family Support

Timeliness SNAP Application Processing

SNAP offers nutrition assistance to low-income individuals and is 100-percent funded by the federal government. In most instances, DHS must determine eligibility within 30 days of receiving an application. The figures below represent the percent of applications processed within the required timeframes.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	96%	96%	96%	96%	96%
Actual	89.00%	94.49%	94.86%	--	--

SNAP Expedited Application Processing

Individuals with very low income and assets may be eligible for expedited SNAP application processing. When an applicant qualifies, an eligibility determination and benefit issuance must occur within seven days. The figures below represent the percent of expedited applications processed within seven days.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	96%	96%	96%	96%	96%
Actual	67.0%	76.0%	71.1%	--	--

Call Wait Times

The figures below represent the amount of time spent in queue (in minutes) to connect with a DHS representative.
SAVE me

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	30	30	30	20	20
Actual	66	46	32	--	--

SNAP Payment Error Rate

DHS seeks to minimize payment error, which includes overpayments and underpayments. The figures below represent the SNAP payment error rate. The federal SNAP error rate is 6 percent. [Note: Data for FFY 2025 is not available until July 2026.]

Frequency: Annual   *Reporting Period: Federal Fiscal Year*

	2023	2024	2025	2026	2027
Target	6%	6%	6%	6%	6%
Actual	12.40%	12.29%	--	--	--

Performance Measures

Department of Human Services

Office of Veterans Services

RIVETS Veterans Resource Center

The figures below represent the number of unique clients who were provided assistance through the RIVETS Veterans Resource Center annually. [Note: This performance measure was established in FY 2023, and as a result the FY 2023 target is not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	720	1,080	1,500	1,500
Actual	1,394	1,290	1,900	--	--

Performance Measures

Department of Human Services

Supplemental Security Income Program

Average Processing Times

The figures below represent the average processing time in days for determining disability claims, including combined initial Title II disability (SSDI) and Title XVI (SSI) blind/disabled determinations, excluding technical denials.

Frequency: Annual   *Reporting Period: Federal Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	90	90	90	150	150
Actual	95.0	103.0	103.6	--	--

Performance Measures

Department of Human Services

Rhode Island Works/Child Care

Temporary Assistance for Needy Families (TANF) Processing Timeliness

RI Works offers temporary cash assistance, health coverage, child care assistance, job training, and job search assistance. DHS has established 30 days from the date of application to make a decision on a completed application. Any applications processed outside of 30 days is not considered timely. The figures below represent the percent of applications processed within 30 days.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	95%	95%	95%	95%	95%
Actual	76.0%	85.0%	83.2%	--	--

Child Care Assistance Program (CCAP) Processing Timeliness

Child Care Assistance Program (CCAP) applications should be processed within 30 days. Any applications decided outside of the 30 days is not considered timely. The figures below represent the percent of applications processed within 30 days.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	95%	95%	95%	95%	95%
Actual	77.0%	86.0%	80.8%	--	--

BrightStars Child Care Ratings

The Child Care Assistance Program (CCAP) BrightStars rating system assigns early care, education, and afterschool programs a rating from one to five stars, and works with these child care providers to improve and expand their rating. Star ratings are objective and tied to specific criteria. Currently, a large percentage of DHS-approved child care providers are rated at level one or two. The figures below represent the percent of children enrolled in CCAP providers rated as four or five stars.

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	25%	27%	27%	27%	30%
Actual	22%	23%	28%	--	--

Performance Measures

Department of Human Services

Office of Healthy Aging

Adult Protective Services (APS)

When Office of Healthy Aging staff learn of a senior in the community who may be a victim of abuse, financial exploitation, or self-neglect, the intake team enters that information into the data system where it is then reviewed by screeners to determine whether the case meets the standards for investigation. The figures below represent the percent of intakes screened within one day of being received.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	85%	85%	85%	85%	85%
Actual	75%	70%	88%	--	--

Performance Measures

Commission on the Deaf & Hard of Hearing

Central Management

Timeliness of Fulfilled Interpreter Requests

One of the Commission's legislative mandates (RIGL § 23-1.8-2(6)) is to administer the interpreter referral service. The Statewide Interpreter Referral Service locates and secures freelance interpreters for assignments requested by the paying parties (such as hospitals, civil and criminal courts, etc.) to ensure communication access is being provided. The figures below represent the percent of interpreter requests received that were partially or fully filled.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	80%	80%	80%	80%	80%
Actual	85.90%	81.60%	87.78%	--	--

Timeliness of Information Request Response

Individuals with hearing loss, parents, businesses, and other members of the general public regularly contact the office seeking resources and information. One of the Commission's legislative mandates (RIGL § 23-1.8-2(4)) is to promote public awareness and to provide information and referral on the subject of deafness and hearing loss. The Commission aims to be Rhode Island's one-stop resource center for deafness and hearing loss-related inquiries. The figures below represent the percent of information requests that receive a response within seven business days.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	95%	95%	95%	95%	95%
Actual	95%	95%	92%	--	--

Agency Interpreter Requests Fulfilled

The Commission is the primary provider of interpreter services for RI state government agencies. Agencies relying on this service include the Executive Office of Health and Human Services, the Governor's Office, and the Judiciary. The goal of the metric is to ensure that agency requests for interpreters are being fulfilled. The figures below represent the percent of state agency interpreter requests that were successfully fulfilled. [Note: This performance measure was established in FY 2024, and therefore some historical targets and actuals are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	85%	85%	85%	85%
Actual	--	69.70%	81.73%	--	--

Performance Measures

Governor's Commission on Disabilities

Central Management

Promoting Barrier Free Elections

The Commission seeks to ensure voters with disabilities are able to cast votes independently, by secret ballot, and at the same polling location as their neighbors. The figures below represent the percent of polling places barrier-free on Election Day. Measure includes data from special elections that take place in Rhode Island. [Note: Targets or actuals are not available in years when statewide elections are not held.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	100%	90%	95%	--	95%
Actual	89%	89%	90%	--	--

Advocating on Behalf of People with Disabilities

The Commission's goal is to ensure that people with disabilities have the opportunity to exercise all rights and responsibilities accorded to Rhode Island citizens and are able to reach their maximum potential. The Commission's legislative committee reviews bills significant to the rights of individuals with disabilities and drafts policy statements expressing the Commission's viewpoint. The Commission also provides comments on new regulations filed. The figures below represent the number of written policy statements and comments written by the Commission on bills and regulations impacting people with disabilities. [Note: This performance measure was established in FY 2025, and therefore some historical targets and actuals are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	--	--	40	50	60
Actual	--	24	48	--	--

Technical Assistance Provided on the Americans with Disabilities Act

The Commission is responsible for providing technical assistance to public and private agencies, businesses, and citizens in complying with federal and state laws protecting the rights of individuals with disabilities, including the Americans with Disabilities Act. This technical assistance is provided through phone calls, emails, and in-person meetings. The figures below represent the number of contacts who have received technical assistance from the Commission related to the Americans with Disabilities Act. [Note: This performance measure was established in FY 2025, and therefore some historical targets and actuals are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	--	--	1,761	1,800	2,500
Actual	--	--	2,312	--	--

Promoting Safe and Livable Homes

The Commission seeks to assist people with significant disabilities by helping with the cost of specific home modification needs to allow them to stay in their homes and apartments, instead of being diverted to nursing homes. The figures below represent the number of beneficiaries who received a Livable Homes grant. [Note: This performance measure was established in FY 2023, and therefore a historical target is not available. Measure language has been adjusted to reflect collected data.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	--	200	200	260	260
Actual	210	260	259	--	--

Performance Measures

Office of the Child Advocate

Central Management

Visits to DCYF Licensed Facilities

The figures below represent the number of visits conducted by the OCA at facilities contracted with or licensed by DCYF. The OCA monitors all facilities contracted with or licensed by DCYF including but not limited to residential treatment facilities, group homes, foster homes and the Rhode Island Training School. This includes out-of-state programs DCYF contracts with. [Note: Previously combined with "Face to Face Visits" as of FY 2023.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	375	125	125	125	125
Actual	112	103	162	--	--

Resolved Inquiries

The OCA receives a variety of inquiries daily, requiring differing levels of response. Each staff member is vital to achieving proper resolutions, which includes but is not limited to making referrals to additional resources, relaying general information, alerting DCYF of an issue, a formal investigation, a site review, or legal intervention. The figures below represent the number of inquiries resolved.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	500	500	525	550	575
Actual	517	839	1,064	--	--

Court Hearings

Pursuant to our statutory authority, the OCA can legally intervene in Rhode Island Family Court. The Court also appoints the OCA to cases that involved DCYF. The OCA ensures that the youth's physical, mental, medical, emotional, and behavioral needs are being met. The figures below represent the number of court hearings attended by the OCA to advocate on behalf of youth involved with DCYF.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	250	250	275	300
Actual	383	482	650	--	--

Public Education

Pursuant to statutory authority, the OCA is mandated to perform public education to the community about the function and the role of the Office. The figures below represent the number of public education presentations that the OCA provided to the community. [Note: This performance measure was established in FY 2024 and historical targets and actuals are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	50	50	60	70
Actual	--	146	181	--	--

Performance Measures

Office of the Child Advocate

Central Management

Face to Face Visits

The figures below represent the number of face to face visits the OCA performed during drop in visits, site reviews, meetings, and court hearings to connect with the youth involved with DCYF. [Note: Previously combined with "Visits to DCYF Licensed Facilities" as of FY 2023.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	500	500	525	550
Actual	722	633	1,158	--	--

Performance Measures

Office of the Mental Health Advocate

Central Management

Involuntary Civil Commitment Cases

The Office of the Mental Health Advocate provides direct legal representation to individuals subjected to involuntary civil commitment. The figures below represent the number of petitions for involuntary civil commitment where the respondent received representation from the Office of the Mental Health Advocate. [Note: The Mental Health Advocate does not utilize targets for this measure.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	--	--	--
Actual	1,053	1,836	1,547	--	--

Involuntary Civil Commitment Case Outcomes

This performance indicator measures withdrawals and dismissals of involuntary petitions that seek to confine individuals living with a psychiatric disability in mental health treatment facilities. The figures below represent the percent of involuntary commitment petitions filed in Civil Court that are dismissed or withdrawn. This performance measure is a rough indicator of the office's efforts to filter out petitions which lack sufficient merit to proceed with adjudication. The measure is related to the agency's stated objective to protect the liberty interests of individuals subjected to involuntary commitment in psychiatric facilities. [Note: The Mental Health Advocate does not utilize targets for this measure.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	--	--	--
Actual	8.50%	7.00%	8.01%	--	--

Performance Measures

Elementary and Secondary Education

Administration of the Comprehensive Education Strategy

State-Funded High-Quality Pre-Kindergarten Program Seats

The figures below represent the number of seats offered for high-quality, state-funded pre-kindergarten programs (RI Pre-K) with a goal of 5,000 RI Pre-K seats by 2028. [Note: This performance measure was established in FY 2023. Historical targets are not available.]

Frequency: Annual   *Reporting Period: Academic Year*

	2023	2024	2025	2026	2027
Target	--	2,364	2,997	3,645	4,292
Actual	2,364	2,364	2,809	--	--

Student Chronic Absenteeism Rate

The figures below represent the percentage of students who are chronically absent in a year (absent for 10 percent or more of the school year). Rhode Island's long-term goal is to decrease the percentage of chronically absent students to 15 percent by 2030.

Frequency: Annual   *Reporting Period: Academic Year*

	2023	2024	2025	2026	2027
Target	32%	30%	28%	26%	24%
Actual	29.0%	24.8%	22.1%	--	--

Student Graduation Rate

The figures below represent the state four-year adjusted cohort graduation rate. Rhode Island's goal is a four-year graduation rate of 95 percent by 2027.

Frequency: Annual   *Reporting Period: Academic Year*

	2023	2024	2025	2026	2027
Target	87%	89%	89%	92%	95%
Actual	83.5%	84.1%	84.1%	--	--

Post-Secondary Success Indicator

The figures below represent the percent of high school students earning Advanced Placement (AP) credit, college credit, Career and Technical Education (CTE) culminating credential, Seal of Biliteracy, or International Baccalaureate (IB) credit. These opportunities allow students to obtain the skills and real-world experience required by the workforce in priority sectors. Data has a 1-year lag. [Note: This performance measure was established in FY 2024. Historical targets and actuals are not available.]

Frequency: Annual   *Reporting Period: Academic Year*

	2023	2024	2025	2026	2027
Target	--	48%	57%	65%	74%
Actual	--	48.0%	50.8%	--	--

English Language Proficiency

The figures below represent the state's English Language Proficiency Progress Index, which is used to reflect the trajectory of language development in English Learners achieving English language proficiency. The index is closely correlated with the percentage of students who meet their annual growth targets. Rhode Island's long-term goal will be an English Language Proficiency Index of 90 in 2030, which corresponds to 70 percent of students meeting their annual targets. [Note: This performance measure was established in FY 2025. Historical targets and actuals are not available.]

Frequency: Annual   *Reporting Period: Academic Year*

	2023	2024	2025	2026	2027
Target	--	--	71%	75%	79%
Actual	--	67%	67%	--	--

Performance Measures

Office of the Postsecondary Commissioner

Office of Postsecondary Commissioner Operations

FAFSA Completion

The figures below represent the proportion of high school seniors in Rhode Island who complete the Free Application for Federal Student Aid (FAFSA) by June 30 in a given academic year. [Note: 2025 actual reflects 2024-2025 academic year data.]

Frequency: Annual   *Reporting Period: Academic Year*

	2023	2024	2025	2026	2027
Target	69.46%	72.93%	60.00%	63.00%	66.15%
Actual	58.97%	55.69%	59.56%	--	--

Early College Opportunities Participation

The figures below represent the number of public high school students who participate in early college opportunities at a RI public institution of higher education in a given academic year. Early college participation is defined as enrollment in a dual and/or concurrent course, or P-Tech program. [Note: 2025 actual reflects 2024-2025 academic year data.]

Frequency: Annual   *Reporting Period: Academic Year*

	2023	2024	2025	2026	2027
Target	6,208	6,519	6,845	7,187	7,546
Actual	5,992	6,241	6,561	--	--

Postsecondary Attainment Rate

The figures below represent the postsecondary attainment rate of Rhode Islanders age 25 and over who have an associate degree or higher.

SAVE

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	53.23%	53.76%	54.30%	54.84%	55.39%
Actual	43.22%	44.33%	46.81%	--	--

Postsecondary Attainment Rate - BIPOC

The figures below represent the postsecondary attainment rate of Black, Indigenous, and people of color (BIPOC) Rhode Islanders age 25 and over.

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	41.72%	42.14%	42.56%	42.98%	43.41%
Actual	30.04%	30.61%	30.16%	--	--

Performance Measures

Office of the Postsecondary Commissioner

Higher Education Assistance Program

RI Last Dollar Scholarship and Grant Program Persistence Rate

The figures below represent the RI Last Dollar Scholarship and Grant Program persistence rate. This is the number of students who received an award during an academic year who either graduated or subsequently enrolled the following academic year. [Note: 2025 actual reflects 2024-2025 academic year data.]

Frequency: Annual   *Reporting Period: Academic Year*

	2023	2024	2025	2026	2027
Target	73.50%	77.18%	81.03%	85.09%	89.34%
Actual	78.55%	78.04%	82.47%	--	--

Performance Measures

Office of the Postsecondary Commissioner

Rhode Island Nursing Education Center

OPC Education Center Participation

The figures below represent the number of Rhode Islanders who participate in an education or workforce training program offered through OPC's Education Centers and RI Reconnect. [Note: Individuals who participated in more than one education or workforce training are counted once per training.]

Frequency: Annual *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	6,050	6,655	7,321	8,053	11,500
Actual	12,032	11,434	9,972	--	--

Performance Measures

Office of the Postsecondary Commissioner

Longitudinal Data System

Approved Data Requests

RILDS serves as the central repository for the state's inter-agency, longitudinal, linked data, and RILDS advances research and provides analysis. These research projects strive to be in alignment with goals outlined by state agencies and the Governor's Office – primarily assisting with policymaking and program evaluation priorities as outlined by agencies or Rhode Island 2030. The figures below represent the number of data requests approved by the RILDS Data Governance Committee. These requests align with the state's priorities, which is defined as informing policymaking and program evaluation and/or that improve the well-being of all Rhode Islanders. [Note: This performance measure was established in FY 2024 and historical targets are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	16	20	22	16
Actual	13	14	17	--	--

Completed Data Requests

The figures below represent the number of data requests completed by RILDS, which include but are not limited to, reports, dashboards, data stories, infographics and maps. The count includes all milestones achieved in grant-funded projects, regardless of whether the grant period has concluded. [Note: This performance measure was established in FY 2025 and historical targets are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	12	16	18	30
Actual	9	3	15	--	--

Performance Measures

University of Rhode Island

URI Education and General

Six Year Graduation Rate

The figures below represent the percent of first-time, full-time students who graduate within six years of enrollment at URI. The University's ten-year target of 80 percent by 2033 was established in URI's strategic plan. This measure is reported by cohort (i.e., the 2016 cohort is reported in the 2023 field, etc.)

Frequency: Annual		*Reporting Period: Calendar Year*		
	2023	**2024**	**2025**	**2026**	**2027**
Target	--	--	72%	73%	72%
Actual	71%	73%	72%	--	--

First Year Retention Rate

The figures below represent the percent of first-time, full-time students returning for the second year of education at URI. The University's ten-year target of 90 percent by 2033 was established in URI's strategic plan.

Frequency: Annual		*Reporting Period: Calendar Year*		
	2023	**2024**	**2025**	**2026**	**2027**
Target	--	--	85.0%	85.2%	85.5%
Actual	84.5%	83.9%	85.5%	--	--

Research Expenditures

Three-year average of total research expenditures. [Note: This is a URI Strategic Plan KPI with a ten-year target of doubling the FY 2021 baseline of $117.7m to $225m. It is not available until the third quarter of the following fiscal year.]

Frequency: Annual		*Reporting Period: State Fiscal Year*		
	2023	**2024**	**2025**	**2026**	**2027**
Target	--	--	$129,000,000	$110,000,000	$110,000,000
Actual	$124,300,000	$122,000,000	--	--	--

Performance Measures

Rhode Island College

RIC Education and General

First-Year Retention Rate

The figures below represent the percent of first-time, full-time students returning for the second year of education at RIC. The first year retention rate target was established in RIC's strategic plan, Vision 2015.

SAVE

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	75%	75%	75%	75%	75%
Actual	74%	73%	75%	--	--

Six-Year Graduation Rate

The figures below represent the percent of first-time, full-time students who graduate within six years of enrollment at RIC. The graduation rate target was established in RIC's strategic plan, Vision 2015. This measure is reported by cohort (i.e., the 2016 cohort is reported in the 2023 field, etc.)

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	50%	50%	50%	50%	50%
Actual	46%	48%	45%	--	--

Nursing Exam Performance

Licensing exams measure a nursing student's knowledge and skills and gauge the effectiveness of Rhode Island's public nursing programs. The figures below represent the percent of nursing students at RIC passing the nursing license exams. Annual targets are based on the national pass rates for first-time, US-educated candidates at the baccalaureate level.

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	87%	87%	90%	90%	90%
Actual	92%	90%	--	--	--

Performance Measures

Community College of Rhode Island

CCRI Education and General

Two Year Graduation Rate

The figures below represent the percent of first-time, full-time students who graduate within two years of enrollment at CCRI. This measure is reported by cohort (e.g., the two-year graduation rate for students entering CCRI in fall 2021 is reported under 2023.)

SAVE

Frequency: Annual		*Reporting Period: State Fiscal Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	18%	19%	18%	18%	19%
Actual	18%	16%	17%	--	--

Three Year Graduation Rate

The figures below represent the percent of first-time, full-time students in a cohort that graduate in three years. (e.g., the three-year graduation rate for students entering CCRI in fall 2020 is reported under 2023.)

SAVE

Frequency: Annual		*Reporting Period: State Fiscal Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	28%	26%	27%	27%	28%
Actual	25%	26%	26%	--	--

Certificates and Associates Degrees Awarded

The figures below represent the number of degrees and certificates awarded by the credit bearing side of the College.

SAVE

Frequency: Annual		*Reporting Period: State Fiscal Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	2,210	2,050	2,050	2,050	2,100
Actual	2,009	2,002	2,022	--	--

Non-Credit/Workforce Credentials Awarded

The figures below represent the number of noncredit bearing credentials awarded through the Division of Workforce Partnerships. Credentials included are those that are leading to employment (ex. CNA Training Program completion) and those micro credentials that are nationally recognized (ex. OSHA-10 Certification).

Frequency: Annual		*Reporting Period: State Fiscal Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	2,100	2,200	2,750	3,000	3,050
Actual	2,495	2,729	3,070	--	--

Performance Measures

Rhode Island Council on the Arts

Central Management

Eligible Program Grant Applications

Through its grantmaking activities, RISCA supports non-profit organizations, schools, individual artists and culture bearers in order to build a strong ecosystem of arts education, cultural development, economic development, social cohesion, public health and cultural expression in the State of Rhode Island. RISCA's efforts focus on broad outreach to communities across the State. The figures below represent the number of eligible applications received by RISCA.

Frequency: Annual *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	580	620	375	525	525
Actual	599	679	466	--	--

Funded and Approved Grants

Through its grantmaking activities, RISCA supports non-profit organizations, schools, individual artists and culture bearers in order to build a strong ecosystem of arts education, cultural development, economic development, social cohesion, public health and cultural expression in Rhode Island. RISCA's efforts focus on broad outreach to communities across the State. The figures below represent the numbers of eligible applications funded and approved by the Governor's appointed council.

Frequency: Annual *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	250	250	166	240	240
Actual	289	277	254	--	--

Grant Awards

Through its grantmaking activities, RISCA supports non-profit organizations, schools, individual artists and culture bearers in order to build a strong ecosystem of arts education, cultural development, economic development, social cohesion, public health and cultural expression in the state of Rhode Island. RISCA's efforts focus on broad outreach to communities across the state. The figures below represent the dollar amounts granted during the fiscal year.

Frequency: Annual *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	$1,000,000	$1,000,000	$963,903	$1,040,000	$1,040,000
Actual	$1,048,209	$1,125,452	$1,003,903	--	--

Total Dollar Request of Eligible Applications Received

Through its grantmaking activities, RISCA supports non-profit organizations, schools, individual artists and culture bearers in order to build a strong ecosystem of arts education, cultural development, economic development, social cohesion, public health and cultural expression in the state of Rhode Island. RISCA's efforts focus on broad outreach to communities across the state. The figures below represent the dollar amounts that RI organizations and artists requested during the fiscal year.

Frequency: Annual *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	$2,500,500	$2,500,500	$1,969,678	$2,100,000	$2,500,000
Actual	$2,378,458	$2,944,191	$1,960,351	--	--

Performance Measures

Rhode Island Atomic Energy Commission

Central Management

Rhode Island Nuclear Science Center (RINSC) Outreach Hours

The Rhode Island Nuclear Science Center (RINSC) hosts students from local junior high schools, high schools, and universities. The RINSC also participates in the University of Rhode Island Graduate School of Oceanography's annual Day at the Bay. These figures represent the number of hours spent providing tours, working with student interns, working on student projects, and reaching out to the general public.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	1,000	1,000	1,000	1,000	1,000
Actual	1,788	1,796	1,333	--	--

Sample Hours

The figures below represent the number of hours the reactor is used on a per sample basis in various research projects.

SAVE

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	2,000	2,000	2,000	2,000	2,000
Actual	1,627	1,077	2,383	--	--

Instructional Hours

The figures below represent the amount of time spent teaching classes, providing training, and running student laboratory exercises.

SAVE

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	1,000	1,700	1,700	1,700	1,700
Actual	1,691	3,726	4,229	--	--

Performance Measures

Historical Preservation and Heritage Commission

Central Management

Architectural Review - Investment

The figures below represent the dollar value of investment of historic preservation projects that complete HPHC's Phase III architectural review (i.e., completed projects).

SAVE

Frequency: Annual		*Reporting Period: State Fiscal Year*		
	2023	**2024**	**2025**	**2026**	**2027**
Target	$155,607,860	$242,458,949	$206,041,845	$212,541,845	$159,146,845
Actual	$123,329,732	$36,963,237	$65,473,119	--	--

National Register of Historic Places (NRHP) Nominations

HPHC documents and nominates historic structures and archaeological sites to the National Register of Historic Places (NRHP), the official list of properties that possess historical significance and are worthy of preservation. Properties entered on the NRHP become eligible for the benefits of HPHC programs. The figures below represent the number of properties nominated to the NRHP each year.

Frequency: Annual		*Reporting Period: State Fiscal Year*		
	2023	**2024**	**2025**	**2026**	**2027**
Target	20	20	20	20	20
Actual	17	0	18	--	--

Heritage Program Attendance

The HPHC Heritage Program works with ethnic subcommittee members to document, support and celebrate the diverse cultural heritage of Rhode Island's people through publications and events. The figures represent the number of people who participate in Heritage programs each year.

Frequency: Annual		*Reporting Period: State Fiscal Year*		
	2023	**2024**	**2025**	**2026**	**2027**
Target	25,000	35,000	55,000	50,000	40,000
Actual	46,919	49,300	54,745	--	--

Performance Measures

Department of Corrections

Central Management

Re-Commitment to ACI

The Department of Corrections (RIDOC) defines recidivism as an offender who was released from a sentence at an Adult Correctional Institutions (ACI) facility who either returns as a sentenced offender or an awaiting trial detainee within 36 months of release. This includes probation and parole violators as well as newly sentenced inmates. Probation violators are included only if they are sentenced on a charge or violation. The figures below represent the re-commitment rate (individuals who returned to RIDOC as sentenced offenders). [Note: RIDOC's 2021 cohort is reported under 2025. This performance measure began being reported in the Governor's FY 2023 budget, and targets were established for the 2023 cohort as displayed under 2027. The re-commitment rate for the 2022 cohort will be available in 2026.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	--	--	--	--	43%
Actual	45%	44%	46%	--	--

Re-Commitment to ACI for Men

The figures below represent the re-commitment rate for men. [Note: RIDOC's 2021 cohort is reported under 2025. This performance measure began being reported in the Governor's FY 2023 budget, and targets were established for the 2023 cohort as displayed under 2027. The re-commitment rate for the 2022 cohort will be available in 2026.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	--	--	--	--	44%
Actual	46%	44%	47%	--	--

Re-Commitment to ACI for Women

The figures below represent the re-commitment rate for women. [Note: RIDOC's 2021 cohort is reported under 2025. This performance measure began being reported in the Governor's FY 2023 budget, and targets were established for the 2023 cohort as displayed under 2027. The re-commitment rate for the 2022 cohort will be available in 2026.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	--	--	--	--	37%
Actual	34%	40%	40%	--	--

Performance Measures

Department of Corrections

Parole Board

Sex Offender Community Notifications

Sex offender community notifications help make the public aware when offenders move into their community. In addition to these notifications, a listing of Level II and Level III sex offenders is available at www.paroleboard.ri.gov. The figures below represent the number of sex offender community notifications completed.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	718	732	789	832	933
Actual	717	756	859	--	--

Parole Hearings

The figures below represent the number of Parole Board Hearings by the Board.

save

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	666	672	756	789	665
Actual	687	717	658	--	--

Warrants

The figures below represent the number of warrants issued by the Parole Board.

save

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	73	71	53	86	61
Actual	48	78	59	--	--

Performance Measures

Department of Corrections

Custody and Security

Incident Reports

Institutions and Operations incidents include inmate on inmate assault, inmate on staff assault, uses of force, attempted escapes, escapes, and suicides. This measure reflects inmate climate within the institutions. RIDOC seeks to maintain a safe environment and minimize violence. The figures below represent the number of incident reports. [Note: FY 2025 and future targets for this measure began being reported publicly in the Governor's FY 2024 budget. Targets for earlier years are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	512	713	743
Actual	465	648	759	--	--

In-Person Visits

The figures below represent the number of in-person visits. [Note: FY 2025 and future targets for this measure began being reported publicly in the Governor's FY 2024 budget. Targets for earlier years are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	54,414	68,591	72,698
Actual	49,467	62,355	64,787	--	--

Virtual Visits

The figures below represent the number of virtual visits. [Note: FY 2025 and future targets for this measure began being reported publicly in the Governor's FY 2024 budget. Targets for earlier years are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	11,611	13,174	11,906
Actual	10,555	11,976	10,824	--	--

Inmates Served by Virtual Visitations

The figures below represent the percent of inmates served by virtual visitations. [Note: FY 2025 and future targets for this measure began being reported publicly in the Governor's FY 2024 budget. Targets for earlier years are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	70%	70%	17%
Actual	65%	64%	16%	--	--

Performance Measures

Department of Corrections

Institutional Support

Inmate Classification

This measure assesses any delays in the inmate classification process and the transfer of classified inmates to the sentenced facilities, as defined under RIGL § 42-56-29. The figures below represent the number of inmates classified, reclassified, and administratively classified.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	2,290	2,224	2,312	2,547	2,465
Actual	2,569	2,315	2,241	--	--

Daily Food Cost per Inmate

The figures below represent the daily food cost per inmate.

save

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	$5.44	$5.55	$6.24	$6.06	$6.51
Actual	$6.24	$5.51	$6.32	--	--

Performance Measures

Department of Corrections

Institutional Based Rehab/Population Management

Substance Abuse Admission

Comprehensive substance abuse assessments analyze an inmate's need for treatment services. This measure, when considered along with risk and need data, ensures that treatment slots are being used appropriately for those in need. The figures below represent the total number of inmates who received an initial assessment, refused services at the initial assessment, were admitted to the substance abuse program, were discharged from the program, completed Levels 1 and 2 of treatment, were discharged prior to completing the program (e.g., dropped out or were released), and/or were referred to treatment services upon release.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	1,499	1,533	1,526	1,397	1,265
Actual	1,387	1,270	1,150	--	--

Education/Vocational Ed/Correctional Industries

The figures below represent the number of inmates assessed as needing academic education services who are enrolled in academic programming and/or post-secondary academic educational services, participating in a vocational class, and/or employed by Correctional Industries.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	995	1,001	1,125	985	1,116
Actual	1,023	895	1,014	--	--

Re-entry/Re-entry Councils & Discharge Planning

The figures below represent the annual number of discharge plans completed.

save

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	1,712	1,883	2,225	2,671	432
Actual	2,023	2,428	393	--	--

Performance Measures

Department of Corrections

Healthcare Services

Off-Site Outpatient Inmate Medical Trips

Hospital-level care is a significant cost to the Rhode Island Department of Corrections, as it involves supervision and medical treatment costs. The department aims to reduce inmate hospitalization through early intervention when appropriate. The figures below represent the number of off-site medical trips, emergency room visits, and hospital admissions. [Note: FY 2025 and future targets for this measure began being reported publicly in the Governor's FY 2024 budget. Targets for earlier years are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	3,272	3,916	3,445
Actual	3,636	3,560	3,508	--	--

Physician Encounters

Medical services are provided to inmates via department staff and contracted providers. RIDOC uses this measure to gauge its responsiveness to the health needs of inmates. Early intervention by medical providers can reduce hospital admissions. The figures below represent the number of physician encounters, behavioral health encounters, dentist encounters, and hygienist encounters. [Note: FY 2025 and future targets for this measure began being reported publicly in the Governor's FY 2024 budget. Targets for earlier years are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	21,856	23,960	23,486
Actual	19,869	21,782	22,266	--	--

Performance Measures

Department of Corrections

Community Corrections

Field Visits

In addition to the individuals on probation and parole, RIDOC oversees the Community Confinement program. Community Confinement is a community-based program that provides an alternative to placement in the Adult Correctional facilities. The figures below represent the actual number of community field visits conducted and the number of offenders who were drug tested.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	1,492	1,537	2,077	1,689	2,896
Actual	1,888	1,535	2,645	--	--

Adult Probation

The number of offenders on probation affects caseload ratios, as measured by the average number of offenders overseen by one probation officer. RIDOC has had a history of high caseloads, but has brought averages down over the last several years. The figures below represent the number of active generic supervision offenders, specialized supervision sex offenders, and specialized supervision domestic violence offenders.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	--	--	8,542	9,335	9,336
Actual	8,542	8,486	8,487	--	--

Victim Notification System (VINES) - Inquiries

RIDOC uses the voluntary Victim Notification System (VINES) to inform victims about the status of certain offenders. Victims may inquire about a particular individual through the phone line (877-RI4-VINE) or the VINES website (www.vinelink.com). The figures below represents the number of inquiries into the VINES system, outgoing notifications, and notification letters sent out.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	57,129	58,843	62,935	57,993	57,184
Actual	57,214	52,721	57,325	--	--

Performance Measures

Judiciary

Supreme Court

Disposition Rate of Appeal Cases

During a specified time period, if the Supreme Court is able to dispose more cases than those docketed, the disposition rate (or clearance rate) will exceed 100 percent, thereby reducing the number of cases pending (backlog). The figures below represent the disposition rate of appeal cases. This is a key metric identified by the National Center for State Courts. [Note: Calendar year 2025 data is as of 8/31/25.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	100%	100%	100%	100%	100%
Actual	102%	92%	104%	--	--

Timeliness of Appellate Cases Disposed

The figures below represent the percent of Supreme Court cases disposed within 24 months of filing. Measuring time to disposition is a metric identified by the National Center for State Courts. [Note: Calendar year 2025 data is as of 8/31/25.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	80%	80%	80%	80%	80%
Actual	92%	92%	86%	--	--

Age of Active Pending Appellate Cases

The figures below represent the percent of pending Supreme Court cases that have been pending for less than 24 months of filing. Measuring the time cases are pending is a metric identified by the National Center for State Courts. [Note: Calendar year 2025 data is as of 8/31/25.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	90%	90%	90%	90%	90%
Actual	91%	90%	93%	--	--

Performance Measures

Judiciary

Superior Court

Disposition Rate of Criminal Cases (SC)

During a specified time period, if the Superior Court is able to dispose more criminal cases than those filed, the disposition rate (or clearance rate) will exceed 100 percent, thereby reducing the number of cases pending (backlog). The figures below represent the disposition rate of criminal cases. This is a key metric identified by the National Center for State Courts. [Note: Calendar year 2025 data is as of 8/31/25.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	100%	100%	100%	100%	100%
Actual	104%	102%	79%	--	--

Performance Measures

Judiciary

Family Court

Disposition Rate of W/D/V Cases

During a specified time period, if the Family Court is able to dispose more wayward/delinquent/violation cases than those filed, the disposition rate (or clearance rate) will exceed 100 percent, thereby reducing the number of cases pending (backlog). The figures below represent the disposition rate of wayward/delinquent/violation cases. This is a key metric identified by the National Center for State Courts. [Note: Calendar year 2025 data is as of 8/31/25.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	100%	100%	100%	100%	100%
Actual	89%	108%	107%	--	--

Disposition Rate of Child Protection Cases

During a specified time period, if the Family Court is able to dispose more child protection cases than those filed, the disposition rate (or clearance rate) will exceed 100 percent, thereby reducing the number of cases pending (backlog). The figures below represent the disposition rate of child protection cases. This is a key metric identified by the National Center for State Courts. [Note: Calendar year 2025 data is as of 8/31/25.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	100%	100%	100%	100%	100%
Actual	110%	130%	100%	--	--

Disposition Rate of Domestic Cases

During a specified time period, if the Family Court is able to dispose more domestic cases than those filed, the disposition rate (or clearance rate) will exceed 100 percent, thereby reducing the number of cases pending (backlog). The figures below represent the disposition rate of domestic cases. This is a key metric identified by the National Center for State Courts. [Note: Calendar year 2025 data is as of 8/31/25.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	100%	100%	100%	100%	100%
Actual	118%	120%	104%	--	--

Performance Measures

Judiciary

District Court

Disposition Rate of Civil Cases (DC)

During a specified time period, if the District Court is able to dispose more civil cases than those filed, the disposition rate (or clearance rate) will exceed 100 percent, thereby reducing the number of cases pending (backlog). The figures below represent the disposition rate of civil cases. This is a key metric identified by the National Center for State Courts. [Note: Calendar year 2025 data is as of 8/31/25.]

Frequency: Annual		Reporting Period: Calendar Year		
	2023	**2024**	**2025**	**2026**	**2027**
Target	100%	100%	100%	100%	100%
Actual	91%	98%	81%	--	--

Disposition Rate of Small Claims Cases

During a specified time period, if the District Court is able to dispose more small claims cases than those filed, the disposition rate (or clearance rate) will exceed 100 percent, thereby reducing the number of cases pending (backlog). The figures below represent the disposition rate of small claims cases. This is a key metric identified by the National Center for State Courts. [Note: Calendar year 2025 data is as of 8/31/25.]

Frequency: Annual		Reporting Period: Calendar Year		
	2023	**2024**	**2025**	**2026**	**2027**
Target	100%	100%	100%	100%	100%
Actual	68%	108%	67%	--	--

Disposition Rate of Criminal Cases (DC)

During a specified time period, if the District Court is able to dispose more criminal cases than those filed, the disposition rate (or clearance rate) will exceed 100 percent, thereby reducing the number of cases pending (backlog). The figures below represent the disposition rate of criminal cases. This is a key metric identified by the National Center for State Courts. [Note: Calendar year 2025 data is as of 8/31/25.]

Frequency: Annual		Reporting Period: Calendar Year		
	2023	**2024**	**2025**	**2026**	**2027**
Target	100%	100%	100%	100%	100%
Actual	96%	92%	96%	--	--

Performance Measures

Judiciary

Traffic Tribunal

Disposition Rate of RITT Summonses

During a specified time period, if the Rhode Island Traffic Tribunal (RITT) is able to dispose more cases/summonses than those filed, the disposition rate (or clearance rate) will exceed 100 percent, thereby reducing the number of cases pending (backlog). The figures below represent the disposition rate of RITT cases/summonses. This is a key metric identified by the National Center for State Courts. [Note: Calendar year 2025 data is as of 8/31/25.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	100%	100%	100%	100%	100%
Actual	98%	98%	100%	--	--

Performance Measures

Judiciary

Worker's Compensation Court

Timeliness of WCC Cases Disposed at Pretrial

The figures below represent the percent of Workers' Compensation Court (WCC) cases disposed at pretrial within 90 days of filing. Measuring time to disposition is a metric identified by the National Center for State Courts. [Note: Calendar year 2025 data is as of 8/31/25.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	90%	90%	90%	90%	90%
Actual	85%	84%	84%	--	--

Timeliness of WCC Cases Disposed at Trial

The figures below represent the percent of Workers' Compensation Court (WCC) cases disposed at trial within 360 days of filing. Measuring time to disposition is a metric identified by the National Center for State Courts. [Note: Calendar year 2025 data is as of 8/31/25.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	90%	90%	90%	90%	90%
Actual	84%	83%	80%	--	--

Disposition Rate of WCC Cases

During a specified time period, if the Workers' Compensation Court (WCC) is able to dispose more cases than those filed, the disposition rate (or clearance rate) will exceed 100 percent, thereby reducing the number of cases pending (backlog). The figures below represent the disposition rate of WCC cases. This is a key metric identified by the National Center for State Courts. [Note: Calendar year 2025 data is as of 8/31/25.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	100%	100%	100%	100%	100%
Actual	98%	100%	103%	--	--

Performance Measures

Military Staff

RI National Guard

Command Building Readiness

The Army rates its facility conditions using a standardized assessment tool. Federal guidance suggests that 80 percent of facilities should meet or exceed the minimum standards. The goal of Rhode Island National Guard (RING) is to meet this 80 percent target each year. The RING uses the Installation Status Report, Infrastructure (ISR-I) system to track the percent of armories and readiness centers that meet or exceed Army-wide standards for quality and mission support capability. The figures below represent the percent of Rhode Island's eighteen armories and readiness centers that meet or exceed Army building code compliance standards.

Frequency: Annual   *Reporting Period: Federal Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	80%	80%	80%	80%	80%
Actual	44.4%	50.0%	50.0%	--	--

Military Funeral Honors Rendered

Pursuant to R.I. Gen. Laws § 30-25-1, the Adjutant General of the State shall furnish a firing squad, and wherever possible, a bugler to play "Taps" to render funeral honors for eligible deceased service members, retirees, and veterans. Currently, the program is funded through federal and state monies. The figures below represent the percent of funeral honors rendered by the soldiers on state active duty orders relative to all funeral honors rendered by the program's full-time soldiers, regardless of funding source. [Note: This performance measure was established in FY 2026 and historical targets and actuals are not available.]

Frequency: Annual   *Reporting Period: Federal Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	--	--	--	33%	33%
Actual	--	--	--	--	--

Retention of Experienced Service Members

Retaining experienced soldiers is essential for maintaining effectiveness and preparedness for both federal and state missions. Reenlisting a trained soldier is significantly more cost-effective than recruiting and training a new one. The figures below represent the percent of Army and Air National Guard service members who reenlisted, out of the service members whose term of service was set to expire in that year. [Note: This performance measure was established in FY 2026 and historical targets and actuals are not available. Federal targets have not yet been set for 2027.]

Frequency: Annual   *Reporting Period: Federal Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	--	--	63.4%	78.2%	--
Actual	--	--	74.2%	--	--

Performance Measures

Rhode Island Emergency Management Agency

Central Management

Statewide RISCON Coverage - Mobile

The Rhode Island Statewide Communications Network (RISCON) Land Mobile Radio (LMR) coverage provides interoperable radio communications throughout the state, supporting various state agencies, local jurisdictions, and offering limited coverage in neighboring states. The figures below represent the percent of on street mobile radios installed in emergency and public safety vehicles using the Statewide Communication Interoperability Plan (SCIP). [Note: CY 2025 data is as of September 2025. This performance measure was established in FY 2024, and therefore some historical targets and actuals are not available.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	--	95%	95%	95%	95%
Actual	--	89%	90%	--	--

Statewide RISCON Coverage - Portable

The Rhode Island Statewide Communications Network (RISCON) Land Mobile Radio (LMR) coverage provides interoperable radio communications throughout the state, supporting various state agencies, local jurisdictions, and offering limited coverage in neighboring states. The figures below represent the percent of on street portable radios carried individually by public safety responders, such as police and fire, using the Statewide Communication Interoperability Plan (SCIP) along with municipal channels. [Note: CY 2025 data is as of September 2025. This performance measure was established in FY 2024, and therefore some historical targets and actuals are not available.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	--	95%	95%	95%	95%
Actual	--	82%	89%	--	--

Hazard Mitigation Plan Completion Rate

RIEMA tracks all municipalities to ensure they have completed their local mitigation plan. Every local city and town is required to have a current mitigation plan, updated within the last year, which provides a plan that guides risk-informed decision-making at the local level. Local governments, including special districts, can use the mitigation plan to guide planning for climate adaptation, resilience, land use and economic development. The figures below represent the percent of Rhode Island municipalities with a current mitigation plan. [Note: CY 2025 data is as of September 2025. This performance measure was established in FY 2024, and therefore some historical targets and actuals are not available.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	--	90%	30%	30%	30%
Actual	--	12%	13%	--	--

Critical Infrastructure Plan Completion Rate

RIEMA strives to create and maintain a policy with a comprehensive strategy that protects and enhances the resiliency of the State's Critical Infrastructure/Key Resources (CI/KR). CIKR is defined as critical systems and assets, whether physical or virtual, so vital that the incapacity or destruction of such systems and assets would have a debilitating impact on security, economic security, public health or safety, or any combination of those matters. Rhode Island's CIKR is designated into 16 sectors, as designated by the National Infrastructure Protection Plan. The figures below represent the percent of Rhode Island's CIKR sectors that have a completed and active Critical Infrastructure Plan. [Note: CY 2025 data is as of September 2025. This performance measure was established in FY 2024, and therefore some historical targets and actuals are not available.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	--	90%	90%	90%	90%
Actual	--	50%	55%	--	--

Performance Measures

Department of Public Safety

E-911

Medical Calls Received

As of July 2022, all 911 medical calls are processed using Priority Dispatch Emergency Medical Dispatch (EMD) software. The use of emergency medical dispatching (EMD) provides the telecommunicator with scientifically backed scripted protocols delivered by a state-of-the-art call taking software. This provides callers with reliable, life-saving information as they await the arrival of first responders. The figures below represent the number of medical calls received. RI E-911 will track the number of medical calls to ascertain if we have enough resources dedicated to this task.

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	132,000	127,000	128,000	128,500	128,500
Actual	126,956	127,870	127,935	--	--

Medical Call Duration

The Project Manager for Priority Dispatch explained that the call duration to process a medical call would increase. The figures below represent the duration of medical calls received. RI E-911 is aware of this and will track the statistics to ascertain if it is having any impact on calls in queue and if staffing enhancements are required to mitigate this issue.

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	4:00	3:50	3:45	3:42	3:42
Actual	3:49	3:47	3:45	--	--

Rate of Compliance

Priority Dispatch's Incident Performance Report details each case and the call taker's compliance and high compliance to protocol during the call. Individual/Shift/Agency Performance Reports provide a clear understanding of agency rate of compliance to protocol to help tailor continuing dispatch education (CDE) training. The figures below represent the percent of calls that are in compliance with current protocols.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	45%	45%	50%	53%	53%
Actual	35%	43%	49%	--	--

Performance Measures

Department of Public Safety

Security Services

Capitol Police Calls for Service

The Rhode Island Capitol Police provide 24-hour law enforcement and security services to 15 state buildings, including the State House and all court buildings. In addition to staffing the facilities for screening purposes, this agency uses facility logs to record the total calls for service. These log numbers are used to track needed staffing levels and deployment. The figures below represent the number of calls for service responded to by the Capitol Police.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	32,000	37,000	55,000	55,000	55,000
Actual	51,408	54,512	53,935	--	--

Civil Process/Writ Services

The Division of Sheriffs is responsible for the accountability and service of a wide variety of court documents (writs) that directly impact the civil and criminal administration of justice within the State of Rhode Island. Division members are tasked with the hand delivery of restraining orders, no contact orders, eviction notices, civil and criminal body attachments, and a variety of legal appearance papers to both private and public entities. The figures below represent the number of writs the Sheriffs' Civil Processing Unit has served and generated.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	12,000	12,000	12,000	11,000	11,000
Actual	9,468	9,234	9,678	--	--

Inmate Transportation

The Division of Sheriffs is responsible for the daily transportation of adult and juvenile inmates. Inmates are primarily processed and transported by Division members from the Adult Correctional Institute (ACI) and the Rhode Island Training School for Youth, both located in Cranston. Inmates are transported from these facilities to one of five Judicial Complexes within Rhode Island. Most adjudicated offenders/inmates are then transported back to these respective facilities for detention at the end of each business day. The figures below represent the number of inmates transported by the Division of Sheriffs. [Note: Transport data are collected by trip segment; an inmate transported from the ACI to a court facility and back is counted as two transports.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	40,000	40,000	40,000	40,000	40,000
Actual	40,338	39,737	41,867	--	--

Performance Measures

Department of Public Safety

Municipal Police Training

Municipal Police Training

The figures below represent the accumulated average of trainee performance evaluations.

SAve me

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	93	93	93	93	93
Actual	--	91.33	88.70	--	--

Performance Measures

Department of Public Safety

State Police

Accuracy of Traffic Stop Integrity Checks

RISP examines a representative sample of citations from each of the five barracks statewide comparing race data entered into records management system with the license photograph of the individual. The figures below represent the percent of race data that match the photograph.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	100%	100%	100%	100%	100%
Actual	100%	100%	99%	--	--

Driving Under the Influence (DUI) Arrests

One of RISP's primary functions is enforcing the state's Driving Under the Influence (DUI) laws. In addition to patrolling the state on all highways and secondary roads, RISP educates the public about the dangers of drunk driving at various events. The figures below represent the number of DUI arrests made by RISP.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	750	750	800	850	850
Actual	928	974	916	--	--

Speeding Citations

RISP patrols state highways to ensure that traffic laws are obeyed and to promote traffic safety efforts. The figures below represent the number of speeding citations issued by RISP.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	16,000	16,000	16,000	16,000	16,000
Actual	14,785	11,824	13,975	--	--

Drug Recognition Expert (DRE) Examinations

With the passage of the recreational marijuana legislation, RISP anticipates additional Drug Recognition Expert examinations and training of additional instructors and certified Troopers to detect those motorists under the influence of marijuana and any other illegal substances. The figures below represent the number of certified Drug Recognition Experts (DRE), that administer evaluations, within RISP.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	19	8	10	12	10
Actual	7	8	10	--	--

Performance Measures

Office of Public Defender

Central Management

Continuing Legal Education Attendance

The Office of Public Defender sponsors a continuing legal education (CLE) program for its legal staff. CLE attendance is a proxy indicator of quality delivery of legal services. Although continuing education is offered through the Rhode Island Bar Association and other organizations, the coursework is not specifically related to the criminal defense function. For that reason, the agency provides CLE courses tailored to the needs of its staff. The figures below represent the average percent of the ten-hour CLE requirement fulfilled with Public Defender-sponsored courses.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	80%	80%	80%	80%	80%
Actual	83%	77%	83%	--	--

Misdemeanor Caseloads

Attorney caseload is a surrogate indicator of the quality of indigent legal representation provided. The American Bar Association (ABA) endorsed national caseload standards call for an attorney to handle no more than 400 misdemeanors per year, or 100 cases per quarter, which shall serve as the agency quarterly target. The figures below represent the average number of misdemeanor cases assigned annually to each attorney.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	400	400	400	400	400
Actual	890	705	699	--	--

Timeliness of Legal Visits of Incarcerated Youth

Regular communication is essential to the attorney-client relationship. Not only do youth need to understand the nature of their case and the processes of the juvenile justice system, but they must be in a position to ask questions of counsel in a proper calm setting. Counsel must anticipate that a juvenile client, due to his/her developmental immaturity, may require more frequent and face-to-face contact, especially when recently incarcerated. For those reasons the Public Defender has determined that all recently incarcerated juveniles should have a face-to-face meeting with legal counsel within 72 hours of detention. The figures below represent the percent of incarcerated juveniles that receive a face-to-face meeting with legal counsel within 72 hours of detention.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	80%	80%	80%	85%	85%
Actual	91.43%	91.30%	86.21%	--	--

Performance Measures

Department of Environmental Management

Office of Director

Reduction of Greenhouse Gas Emissions

DEM looks to reduce Greenhouse Gas Scope 3 Emissions by implementing zero-waste initiatives as part of the broader lead-by-example initiative for RI State Government. Scope 3 Emissions occur during the purchase and disposal of products from supplies. The Office of Director will implement (1) waste diversion programs that will eliminate organics from entering the landfill, (2) eliminate single-use plastic bags used in office waste bins, and (3) provide water refill stations to minimize the purchase of single-use water bottles. The figures below represent the pounds of Greenhouse Gas Scope 3 Emissions that were eliminated as a result of DEM's zero-waste initiatives. [Note: This performance measure was established in FY 2024, and therefore a historical target is not available.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	--	85,395	96,674	174,483	174,483
Actual	31,919	97,639	169,189	--	--

Performance Measures

Department of Environmental Management

Bureau of Natural Resources

Farm and Natural Resource Preservation and Protection

DEM purchases land and development rights to protect working farms, forests, drinking water supplies and fish and wildlife habitats and to provide ample recreational opportunities. These lands sustain the state's tourism industry and enhance Rhode Islanders' quality of life. The figures below represent the acres of farm and natural resource areas preserved and protected. [Note: 2025 data is as of early December 2025.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	93,000	93,250	93,650	94,500	95,300
Actual	92,085	93,498	95,398	--	--

State Park Visitors

DEM supports a robust outdoor recreation industry by operating a statewide system of parks, beaches, and recreation areas that provide residents and visitors with a diverse mix of well-maintained, scenic, safe, and accessible recreational facilities and opportunities. The system depends on the Department's ability to adequately service the visitor's needs, as well as the ability to sustain infrastructure and operations. The figures below represent the annual number of individuals that visit Rhode Island state parks. [Note: 2025 data is as of September 2025.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	10,000,000	10,000,000	10,000,000	10,000,000	7,500,000
Actual	9,094,013	6,589,228	7,881,490	--	--

Commercial Fish Landings - Ports of Galilee and Newport

The commercial fishing industry is a key sector of Rhode Island's economy. DEM works to sustain commercial fisheries in a variety of ways, including the monitoring, regulation, promotion, technical assistance, and operation of the Ports of Galilee and Newport. The figures below represent the value of commercial fish landings in the Ports of Galilee and Newport. [Note: 2025 data is as of September 2025.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	$80,000,000	$80,000,000	$80,000,000	$80,000,000	$80,000,000
Actual	$72,174,122	$53,708,414	$33,931,517	--	--

Performance Measures

Department of Environmental Management

Bureau of Environmental Protection

Contaminated Site Cleanup

Contaminated properties present a risk to the health of the residents in the surrounding community. Contamination is also a barrier to economic reuse and redevelopment of property. The figures below represent the number of acres of contaminated properties/sites cleaned up annually. [Note: 2025 data is as of September 2025.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	80	80	80	80	80
Actual	154	243	83	--	--

Enforcement Action Compliance

Most instances of non-compliance with environmental rules result in the issuance of an informal enforcement action (essentially a warning letter with no fines). The figures below represent the percent of enforcement cases that return to compliance within 120 days of the issuance of an informal action.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	2024	2025	2026	2027
Target	75%	75%	75%	75%	75%
Actual	85%	87%	88%	--	--

Performance Measures

Coastal Resources Management Council

Central Management

Coastal Habitat Restoration

The Coastal Resources Management Council (CRMC) works to protect and restore coastal ecosystems of the state. This goal is accomplished through the Coastal and Estuary Habitat Restoration Program and Trust Fund. With a maximum annual funding allocation of $225,000, the Trust Fund supports projects that primarily propose on-the-ground restoration work. To maximize impact in restoring ecosystems, CRMC strives to fund projects that demonstrate leveraging other sources of funding, thereby increasing the number of sites and/or acres being restored in the state. The figures below represent the number of acres of coastal habitat restored. [Note: 2023 actuals represent significant acres of physical and fish spawning habitat restored made accessible by opening river habitat. 2024 values adjusted on updated data.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	10	10	10	10	10
Actual	429.00	15.20	26.38	--	--

Timeliness of Formal Application Processing

Formal applications are those subject to judicial or open meeting legal processes (formal comment periods, hearing schedules, contested cases, etc.) that impact CRMC's ability to control the review period for this subset of applications. CRMC's standard for formal activity application review times is ninety days to six months (90-180 days), and includes those activities for which a 30-day public comment period is required. The figures below represent the average processing time for formal applications in days.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	180	180	180	180	180
Actual	160	160	216	--	--

Timeliness of Administrative Application Processing

CRMC works to efficiently process applications for activities within its jurisdiction. The majority of these applications are categorized as administrative. In an effort to gauge its responsiveness to the public, CRMC tracks the average turnaround time from CRMC's receipt of an application to assent issuance. CRMC's target for administrative activity application review is two weeks to two months (14-60 days), depending on the type of application. The figures below represent the average processing time for administrative applications in days.

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	60	60	60	60	60
Actual	45	57	61	--	--

Timeliness of Response to Violation Complaints

CRMC receives anonymous calls with complaints as to activities that might be in violation of the agency's regulatory programs. Upon receipt of a complaint, enforcement staff, often with the assistance of permitting and administrative staff, research jurisdictional issues, permit history, and other relevant information. Information gathered is assessed and a staff investigation is begun, which is followed up on. Most complaints require a site visit. The figures below represent the average time taken for CRMC enforcement staff to conduct site visits and issue a formal agency action. [Note: This performance measure was established in FY 2026 and historical targets and actuals are not available.]

Frequency: Annual   *Reporting Period: State Fiscal Year*

	2023	**2024**	**2025**	**2026**	**2027**
Target	--	--	--	14	14
Actual	--	--	--	--	--

Performance Measures

Department of Transportation

Central Management

Roadway Fatalities - Five Year Average

The Rhode Island Department of Transportation (RIDOT) is committed to reducing the number of fatalities on Rhode Island roadways. RI adopted the overarching goal of "toward zero deaths', which is a national strategy on highway safety with the goal to halve traffic fatalities and serious injuries by 2030. A fatality is defined as any unintentional or medical death that occurs within 720 hours following a crash on a RI roadway. The figures below represent the five-year rolling average of fatalities on Rhode Island roadways. [Note: 2023, 2024, and 2025 data are preliminary and subject to adjustment.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	Towards Zero	Towards Zero	Towards Zero	Towards Zero	Towards Zero
Actual	62	61	55	--	--

Serious Injuries - Five Year Average

RIDOT is committed to reducing the number of serious injuries on Rhode Island roadways. RI adopted the overarching goal of "toward zero deaths", which is a national strategy on highway safety with the goal to halve traffic fatalities and serious injuries by 2030. The figures below represent the five-year rolling average of serious injuries on Rhode Island roadways. [Note: 2023, 2024, and 2025 data are preliminary and subject to adjustment.]

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	Towards Zero	Towards Zero	Towards Zero	Towards Zero	Towards Zero
Actual	282	270	250	--	--

Performance Measures

Department of Transportation

Management and Budget

Construction Projects On-Budget

The Department of Transportation strives to be a responsible steward of public funds and aims to complete construction projects within budgetary allocations. The figures below represent the percent of construction projects, by fiscal year advertised, that are currently on or below budget. [Note: FFY 2025 data is as of September 30, 2025.]

Frequency: Annual *Reporting Period: Federal Fiscal Year*

	2023	2024	2025	2026	2027
Target	95%	95%	95%	95%	95%
Actual	100%	100%	100%	--	--

Construction Projects On-Time

When construction projects are completed on time or ahead of schedule, public benefits include improved safety, mobility, and livability. The figures below represent the percent of construction projects, by fiscal year advertised, that are currently on-time or ahead of schedule. [Note: 2025 data is as of September 30, 2025.]

Frequency: Annual *Reporting Period: Federal Fiscal Year*

	2023	2024	2025	2026	2027
Target	95%	95%	95%	95%	95%
Actual	94%	100%	100%	--	--

Performance Measures

Department of Transportation

Infrastructure-Engineering

Bridge Condition (NBI NHS by Deck Area)

Based on Federal Highway Administration (FHWA) criteria (NHPP (23 U.S.C. 119(f)(2))), NHS (National Highway System) bridges in the National Bridge Inventory (NBI) undergo regular inspections. Based on the level of deterioration identified through these evaluations, NHS bridges are categorized by deck area as being in good, fair, or poor condition. The figures below represent the percent of Rhode Island's deck area of NHS bridges on NBI that are in good or fair condition. [Note: Data displayed is as of March of the relevant year, when the data is reported to FHWA. 2026 and 2027 targets are based on the latest Transportation Improvement Program (TIP) amendment and are subject to change.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	86.50%	87.80%	88.50%	90.10%	90.45%
Actual	85.90%	87.44%	90.00%	--	--

Pavement Conditions (Interstate)

RIDOT is committed to maintaining the pavement on its portion of the National Highway System (NHS) Interstate system in a state of good repair. Using Federal Highway Administration criteria for MAP-21 reporting, RIDOT evaluates the condition of Interstate roads by analyzing the percent of pavements based on the International Roughness Index (IRI), rutting, faulting, and cracking. The figures below represent the percent of pavements of the interstate system in good and fair conditions. RIDOT's focus on pavement maintenance and preservation has resulted in an interstate system with relatively little "poor"-rated pavement. [Note: Actual 2025 pavement data will be available in April 2026.]

Frequency: Annual		*Reporting Period: Calendar Year*			
	2023	**2024**	**2025**	**2026**	**2027**
Target	95%	95%	95%	95%	95%
Actual	100%	100%	--	--	--

Performance Measures

Department of Transportation

Infrastructure-Maintenance

Litter Pick Up (ACI Crews and RIDOT Maintenance Crews)

RIDOT is committed to keeping Rhode Island's roads clean. The Department has multiple programs to keep litter off of roadways. The figures below represent the number of litter bags removed off the Rhode Island roadways by RIDOT maintenance crews, ACI crews, and vendors.

Frequency: Annual   *Reporting Period: Calendar Year*

	2023	2024	2025	2026	2027
Target	--	--	--	25,000	25,000
Actual	29,983	24,968	29,902	--	--